



YASOON

JIRA FOR OUTLOOK



When you reduce friction,
make something easy,
people will do more of it.

- Jeff Bezos, CEO Amazon

Friction: JIRA and Outlook

There is a gap between e-mail communication and issue handling



External Communication

- » Customer E-Mails
 - » New Requirements
 - » Feedback
 - » Bug Reports
 - » Meeting Summaries

- » Received Attachments

Internal Communication

- » New Comments
- » Assignee Changes
- » Extended Descriptions
- » New Uploads
- » Status Changes



Introducing JIRA for Outlook

Bridging the gap



WHAT WE DO

- » Speed up the use of JIRA
- » Give an easy overview of to-dos / changes
- » Reduce the amount of notification e-mails



People start using JIRA more often

GOALS

- » Reduce reaction time for issues
- » Increase issue quality



Ensure project success



Product Features



Working with External Communication

Quickly turn important to-dos into an issue

The image shows an Outlook email interface on the left and a 'New Jira Issue' dialog box on the right. The email is from Andreas Schmidt to Tobias Viehweger, dated Mi 22.04.2015 14:35. The subject is 'FW: Welcome to JIRA for Outlook'. The email body contains a list of 'Most important are:' items, including 'Possibility to hand...' and 'Refine filter and se...'. A context menu is open over the first item, with 'New Issue' selected. The 'New Jira Issue' dialog box shows the following fields: Project (Android App), Issue Type (Bug), Summary (Customer bug, reported by email), Priority (Major), and Due Date (2015/03/28). The dialog box has buttons for 'Create another', 'Create', and 'Cancel'.

Reply Reply All Forward

Mi 22.04.2015 14:35

Andreas Schmidt

FW: Welcome to JIRA for Outlook

To Tobias Viehweger

Message Use cases Outlook for Jira.docx (85 KB)

SENT: Friday, 10 April 2015 07:33

To: Andreas Schmidt

Subject: RE: Welcome to JIRA for Outlook

Hi Andreas,

Thank you for your time yesterday.

I did some tests and thought about our use cases. I wrote

Most important are:

- Possibility to hand
- Refine filter and se

Maybe you can take advan

For now I will try it togethe

Let me know if I can help y

Kind regards,

Jira would be developed this way we will absolutely use it, also with the current license structure for cloud.

for some time and see if the costs are affordable for the current functionalities.

development of your product.

ord document

Create Issue

Project* Android App

Issue Type* Bug

Summary* Customer bug, reported by email

Priority Major

Due Date 2015/03/28

Create another Create Cancel



Working with External Communication

Supports e-mail attachments & screenshots out of the box

The screenshot shows an Outlook email from Andreas Schmidt to Tobias Viehweger, dated Mi 22.04.2015 14:35. The subject is 'FW: Welcome to JIRA for Outlook'. An attachment 'Use cases Outlook for Jira.docx (85 KB)' is highlighted with an orange border. A context menu is open over the attachment, with 'New Issue' selected. In the background, a 'New Jira Issue' window is open, showing 'Project' as 'Android App' and 'Issue Type' as 'Bug'. A 'Choose a file' dialog is also open, showing the selected Word document. The email text includes: 'Hi Andreas, Thank you for your time yesterday. I did some tests and thought about our use cases. I wrote Most important are: • Possibility to hand • Refine filter and se Maybe you can take advan For now I will try it togethe Let me know if I can help Kind regards,'



Working with External Communication

Adding comments and files to existing issues

The image shows an Outlook email interface on the left and a Jira 'Add Comment' dialog box overlaid on the right. The email is from Andreas Schmidt to Tobias Viehweger, dated Mi 22.04.2015 14:35, with the subject 'FW: Welcome to JIRA for Outlook'. The email body contains a bulleted list of points, with the first point 'Possibility to handle subtasks' highlighted. A context menu is open over this point, showing options like 'Copy', 'Who Is...', 'Synonyms', 'Translate', 'Search with Bing', 'New Issue', and 'Add to Issue'. The 'Add to Issue' option is selected. The Jira dialog box is titled 'Add Comment' and has a section 'Add to Issue' with dropdown menus for 'Project' (set to 'Filter by Project') and 'Issue' (set to 'Changing an issue's status (DEMO-2)'). Below this is a text area for the 'Comment' containing the text 'Most important are: - Possibility to handle subtasks'. At the bottom of the dialog are 'Add' and 'Cancel' buttons.

Reply Reply All Forward

Mi 22.04.2015 14:35

Andreas Schmidt

FW: Welcome to JIRA for Outlook

To Tobias Viehweger

Message Use cases Outlook for Jira.docx (85 KB)

SENT: Friday, 10. April 2015 07:33

To: Andreas Schmidt

Subject: RE: Welcome to JIRA for Outlook

Hi Andreas,

Thank you for your time yesterday.

I did some tests and thought about our use cases. I wrote on

Most important are:

- Possibility to handle subtasks
- Refine filter and se

Maybe you can take advan

For now I will try it togethe

Let me know if I can help y

Kind regards,

Jira would

some tin

development of your product.

structure for cloud.


us and put it in a Word document

structure for cloud.



Get informed about updates - Before

Huge amount of notifications e-mails

Reply Reply All Forward
Di 07.04.2015 13:37
 Tobias Viehweger
[JIRA] (ACME-3) Status
To: Andreas Schmidt
[i](#) If there are problems with how this message is displayed, click here to view it in a web browser.


 Tobias Viehweger **commented**



Re: Status CHange do


Thanks!

[Add Comment](#)

This message was sent by Atlassian JIRA

Reply Reply All Forward
Di 19.05.2015 10:07
 Tobias Viehweger (JIRA) <jira@yasoon.atlassian.net>
[JIRA] (ACME-6) Add categories does not work
To: Andreas Schmidt
[i](#) If there are problems with how this message is displayed, click here to view it in a web browser.


 Tobias Viehweger **updated**  ACME-6


iPhone App for ACME /  ACME-6
Add categories does not work

Change By: Tobias Viehweger
Assignee: Tobias Viehweger
Status: ~~To-Do~~ In Progress

[Add Comment](#)

This message was sent by Atlassian JIRA (v6.5-OD-03-002#65000-sha1:b8f65f8)

Reply Reply All Forward
Di 19.05.2015 19:42
 Tobias Viehweger (JIRA) <jira@yasoon.atlassian.net>
[JIRA] (ACME-3) Status Change only works sometimes
To: Andreas Schmidt
[i](#) If there are problems with how this message is displayed, click here to view it in a web browser.

 Tobias Viehweger **updated** an issue

iPhone App for ACME /  ACME-3
Status Change only works sometimes

Change By: Tobias Viehweger
Attachment: YASOON CALLSHEETS.pdf

[Add Comment](#)

This message was sent by Atlassian JIRA (v6.5-OD-03-002#65000-sha1:b8f65f8)

Get informed about updates – with JIRA for Outlook

Overview of recent changes & quick actions

The screenshot shows the Outlook interface with a JIRA notification in the 'Feed' section. The notification is titled 'Status Change only works sometimes' and includes a link to the 'iPhone App for ACME'. The notification is from 'Andreas Schmidt' and is categorized as a 'Bug' with a 'To Do' status. The notification includes a 'Summary' section and a 'Comment' section. The 'Comment' section shows a comment from 'Tobias Viehweger' dated 'a month ago' with the text 'We should have a look at this, Andy!'. Below the comment, there are two entries for 'Tobias Viehweger' attached one file to 'ACME-3 - Status Change does not work' (1 more) dated '14 days ago'.


FILE HOME SEND / RECEIVE FOLDER VIEW

yasoon - Outlook

JIRA

Feed

Andreas


Status Change only works sometimes 


14 days ago [iPhone App for ACME](#)


Summary: Bug To Do Due at: - Andreas Schmidt

[Comment](#) [Open](#) [Set status](#) [Add file](#) [Edit](#)

[Load previous Comments](#)

 **Tobias Viehweger** a month ago
We should have a look at this, Andy!

 **Tobias Viehweger** attached one file to [ACME-3 - Status Change does not work](#) (1 more) 14 days ago

 **Tobias Viehweger** attached one file to [ACME-3 - Status Change does not work](#) (1 more) 14 days ago



Contact

Interested? Do not hesitate to contact us!



ANDREAS SCHMIDT
Founder & Business Lead

- » Email: andreas.schmidt@yasoon.com
- » Mobile: +49 176 63896200

Or start a free trial at:

<https://marketplace.atlassian.com/plugins/com.yasoon.jira.cloud>



Thanks

