

JIRA FOR OUTLOOK



#### **Friction: JIRA and Outlook**

There is a gap between e-mail communication and issue handling





#### **External Communication**

- » Customer E-Mails
  - » New Requirements
  - » Feedback
  - » Bug Reports
  - » Meeting Summaries
- » Received Attachments





#### **Internal Communication**

- » New Comments
- » Assignee Changes
- » Extended Descriptions
- » New Uploads
- » Status Changes



## **Introducing JIRA for Outlook**

Bridging the gap











#### **WHAT WE DO**

- » Speed up the use of JIRA
- » Give an easy overview of to-dos / changes
- » Reduce the amount of notification e-mails



People start using JIRA more often

#### **GOALS**

- » Reduce reaction time for issues
- » Increase issue quality



**Ensure project success** 

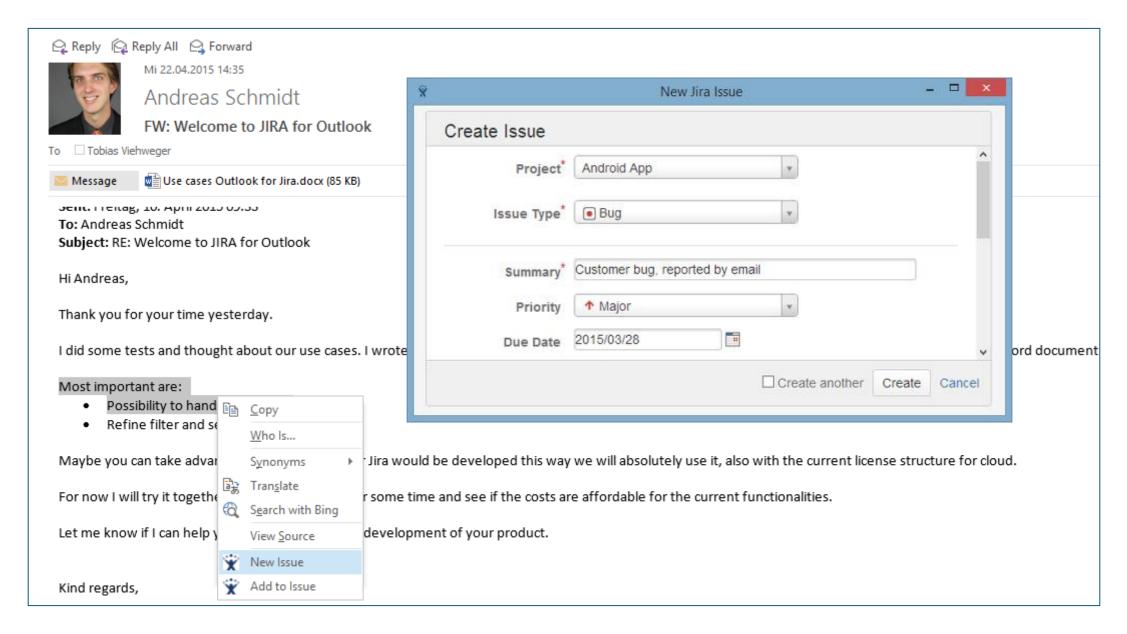


Product Features



## **Working with External Communication**

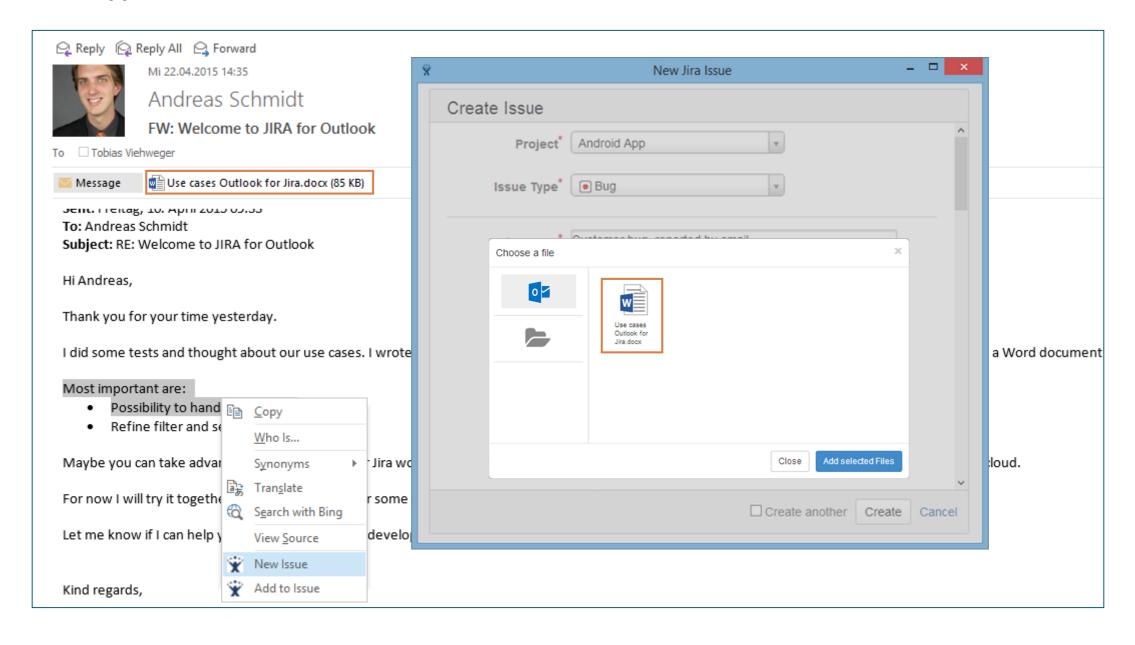
Quickly turn important to-dos into an issue





## **Working with External Communication**

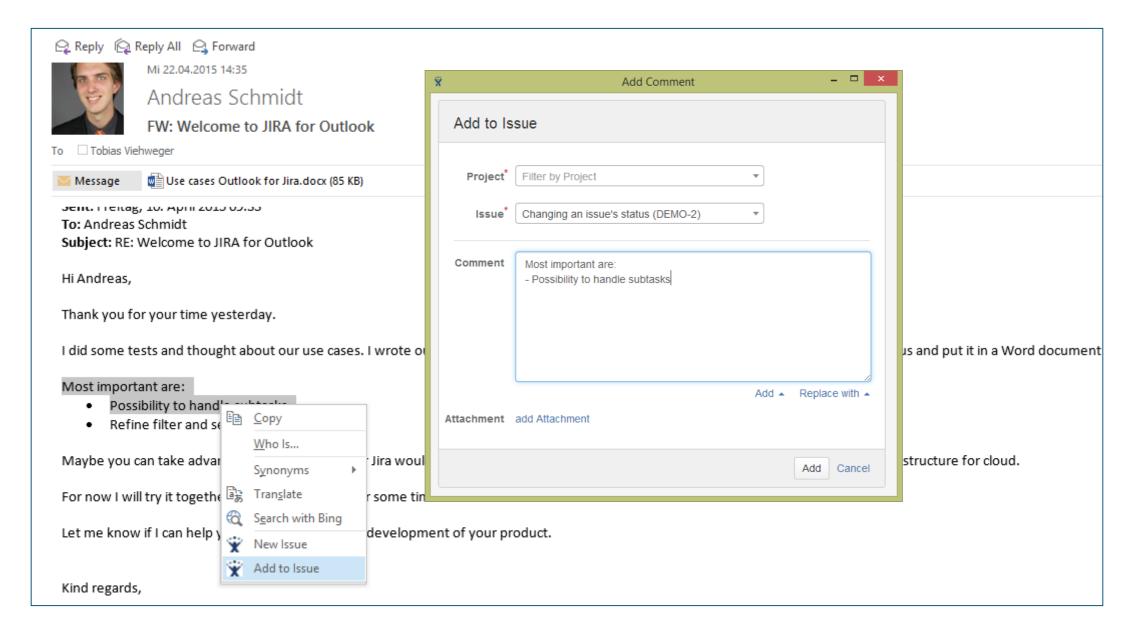
Supports e-mail attachments & screenshots out of the box





## **Working with External Communication**

Adding comments and files to existing issues



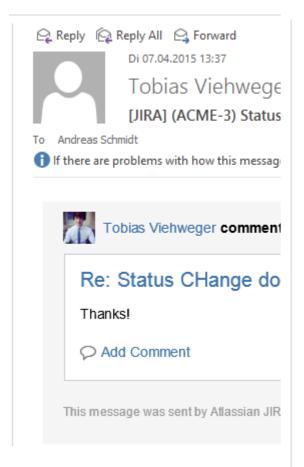


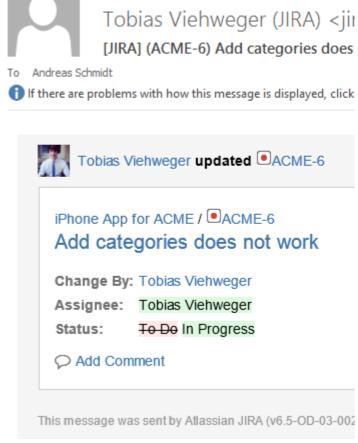
## Get informed about updates - Before

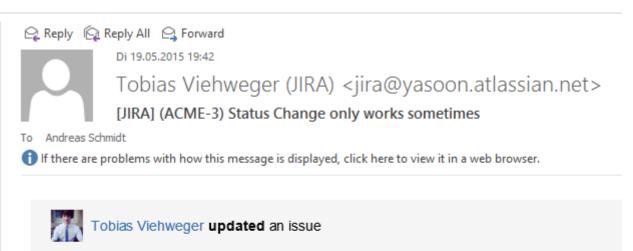
Reply Reply All Reply All Reply All

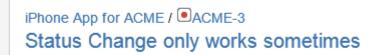
Di 19.05.2015 10:07

Huge amount of notifications e-mails









Change By: Tobias Viehweger

Attachment: YASOON CALLSHEETS.pdf

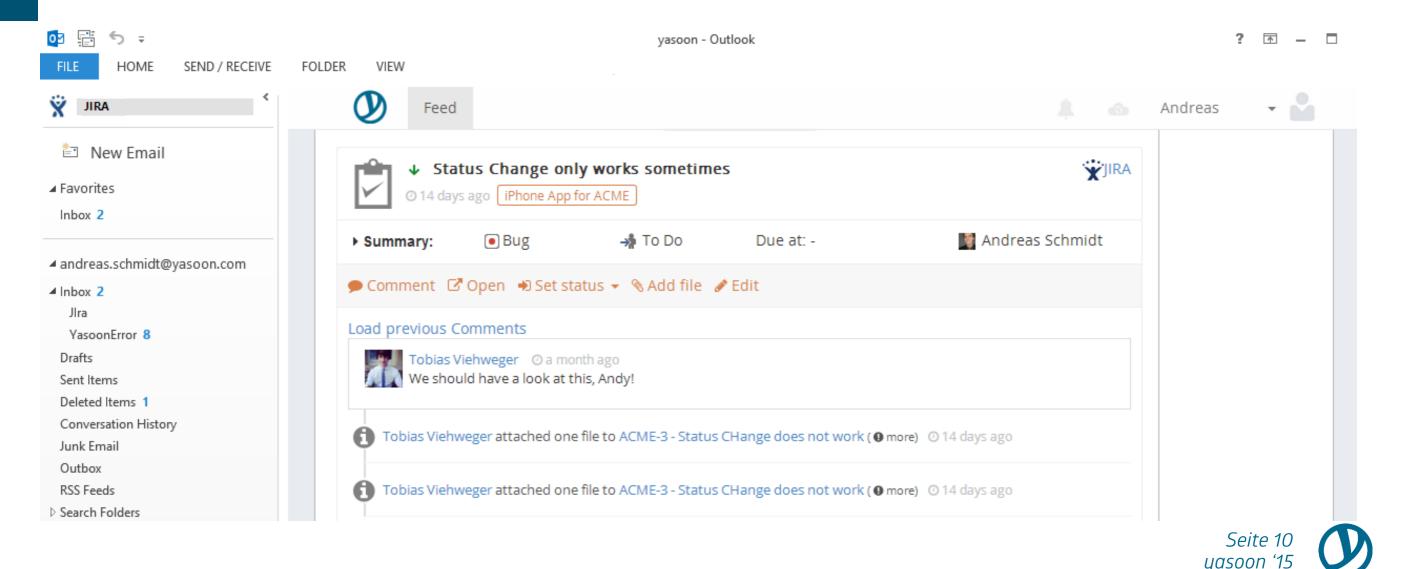
Add Comment

This message was sent by Atlassian JIRA (v6.5-OD-03-002#65000-sha1:b8f65f8)



## **Get informed about updates – with JIRA for Outlook**

Overview of recent changes & quick actions



### **Contact**

#### Interested? Do not hesitate to contact us!



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# Thanks