



SCHREIB'S EINFACH ZUSAMMEN

Tipps, Tricks und Add-Ons zur technischen Dokumentation mit Confluence

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AGENDA

TECHNISCHE DOKUMENTATION

VEREINFACHUNG

STRUKTURIERUNG

MEHRSPRACHIGKEIT

VERSIONIERUNG...

INHALT VS. DARSTELLUNG

ENLITE



Technische Dokumentation



TECHNISCHE DOKUMENTATION



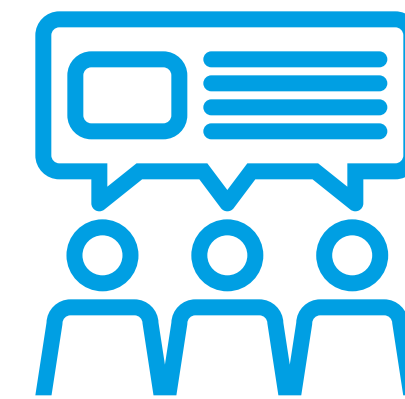
STRUKTUR

Technische Dokumentation sind halb-strukturierte Inhalte.



AUTOREN UND LESER

Leser einer technischen Dokumentation sind typischerweise Personen, die sich in einer anderen Umgebung bewegen als die Autoren.



FORMATVIELFALT

Unterschiedliche Leser benötigen Inhalte in unterschiedlichen Formaten.



QUALITÄT

Technische Dokumentation ist als Teil eines Produkts vergleichbaren Qualitätskriterien unterworfen. Und diese wird über Prozesse abgesichert.



Vereinfachung

AUGEN AUF BEIM ADD-ON KAUF



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BUNDLED ADD-ONS AUSSORTIEREN

`$CONF_INSTALL/CONFLUENCE/WEB-INF/ATLASSIAN-BUNDLED-PLUGINS`

ADD-ON MODULE / MAKROS DEAKTIVIEREN

`<SERVER>/<CONTEXT>/ADMIN/PLUGINUSAGE.ACTION`

EIGENES THEME ENTWICKELN



Strukturierung

Kurze Seiten!!!

PERFORMANCE UND EFFIZIENZ

Kürzere Seiten sind schneller geladen. Und bei Änderungen muss nicht erst gescrollt werden.

SUCHE

Die Suche nach Inhalten führt direkt zum Ziel. Keine weitere Suche auf einer langen Seite selbst nötig.

WIEDERVERWENDUNG

Kürzere Seiten können einfacher eingebunden werden.

VERSCHLAGWORTUNG

Verwendung von Schlagwörtern wird gezielter.



HILFSMITTEL FÜR KURZE SEITEN

Children Display

Verlinkung aller Kinder der aktuellen Seite

Page Tree

Darstellung des Seitenbaums, z.B. unterhalb der aktuellen Seite, ggf. mit Suchfunktion im entsprechenden Teilbaum

Search Results

Darstellung der Ergebnisliste einer beliebig definierbaren Textsuche

Content By Label

Verlinkung aller Seiten mit einem oder mehreren bestimmten Schlagwörtern

???

???

Scroll Exporter

Export des Seitenbaums oder Filterung von Seiten nach Schlagwörtern



Inhalt

Darstellung



Mehrsprachigkeit

MEHRSPRACHIGKEIT

Scroll Translations

1 Bereich – n Sprachen

Verwaltung von n Sprachen für alle Seiten eines Bereichs

Online Übersetzung

Inhalte können direkt in Confluence übersetzt werden

Export

Inhalte können aus Confluence zur Übersetzung mit Hilfe eines Translation Memory Systems (TMS) exportiert werden

Import

Die übersetzten Inhalte können anschließend wieder in Confluence importiert werden.

Statusverfolgung

Es ist zu jeder Zeit erkennbar, in welchem Status sich die Übersetzung einer Seite befindet



Versionierung...

VERSIONIERUNG, VARIANTEN, VERÖFFENTLICHUNG

Scroll Versions

Dokumentation einer Version

Produkte sind in unterschiedlichen Versionen verfügbar. Also muss es auch die technische Dokumentation sein

Varianten

Produkte werden in verschiedenen Varianten ausgeliefert, also muss auch die technische Dokumentation diese Varianten unterscheiden

Veröffentlichung

Inhalte für den online Zugriff auf Confluence in einem anderen Bereich (oder sogar einer anderen Instanz) bereitstellen

Workflow

Scroll Versions stellt einen sehr einfachen Workflow bereit. Oder lässt sich mit Comala Workflows integrieren

Übersicht

Verschiedene Berichte ermöglichen, die Übersicht über verschiedene Versionen zu behalten



Darstellung vs. Inhalt

DARSTELLUNG VS. INHALT

Scroll Viewport

Viewport

Zusätzliche Lesesicht auf Inhalte eines Bereichs in Confluence, während eigentliche Confluence Oberfläche nicht verändert wird

Zielgruppengerecht

Autoren haben Bedürfnisse an die UI als Leser

Corporate Design

Online Dokumentation entspricht dem Erscheinungsbild des Unternehmens im Web

HTML5, JS, CSS

Verwendung von Standard Webtechnologien zur Theme Entwicklung

Viewport Theme Entwicklung

Online in Texteditor. Oder offline als Add-on. Global oder pro Bereich.



▾ **Confluence 6.2 (Latest)**

▸ [Get started](#)

▾ **Spaces**

▸ [Create a Space](#)

[Navigate Spaces](#)

▸ [Space Permissions Overview](#)

▸ [Organize your Space](#)

▸ [Customize your Space](#)

[Delete a Space](#)

[Archive a Space](#)

▸ [Export Content to Word, PDF, HTML and XML](#)

▸ [Pages and blogs](#)

▸ [Files](#)

▸ [Macros](#)

▸ [Your profile and settings](#)

▸ [Collaboration](#)

▸ [Search](#)

▸ [Permissions and restrictions](#)

▸ [Add-ons and integrations](#)

▸ [Confluence use-cases](#)

▸ [Confluence administrator's guide](#)

▸ [Confluence installation and upgrade guide](#)

Spaces

What is a space?

Spaces are Confluence's way of organizing content into meaningful categories. Think of it like having different folders into which you can put your work.

Spaces come in two main varieties:

- **Site spaces** – These spaces are found in the [Space Directory](#) and are the areas where you create content and collaborate with others. They are sometimes called global spaces.
- **Personal spaces** – Every Confluence user can set up a personal space which they can keep private or make public so others can view and edit. Personal spaces are listed in the [People Directory](#) and found under your personal profile.

How do I use a space?

Create as many spaces as you need to get things done:

- **Team spaces** – Give each team (QA, HR, Engineering, Support, ...) their own space so they can focus and make their information easier for everyone to find.
- **Project spaces** – Put all the information related to your project in one place. This allows everyone to work together in Confluence instead of emailing back and forth.
- **Personal space** – Store everything you're working on individually, keep your to-do lists, and polish any content before you move it into another shared space.

On this page:

- [What is a space?](#)
- [How do I use a space?](#)

Related pages:

- [Create a Space](#)
- [Space Permissions Overview](#)
- [Navigate Spaces](#)
- [Organize your Space](#)
- [Customize your Space](#)
- [Archive a Space](#)
- [Export Content to Word, PDF, HTML and XML](#)
- [Delete a Space](#)

enlite 



ENLITE ALS LÖSUNG

zur gemeinschaftlichen technischen Dokumentation auf Basis von Confluence



EINFACH

Erstellung und Pflege technischer Dokumentation soll einfach und gemeinschaftlich sein



ANGEPASST

Enlite bietet nur die Funktionen, die für die technische Dokumentation benötigt werden. Nicht weniger. Und auch nicht mehr.



UNTERSTÜTZT


Ein Ansprechpartner für das gesamte System. Nicht unterschiedliche je nach Funktion bzw. Add-On.



BEWÄHRT

Enlite baut auf Komponenten auf, die seit Jahren erfolgreich eingesetzt werden



 Backbone Documentation

☆

- PAGE TREE
- Basics

Get Started

Integrate with JIRA ServiceDesk

Centralized or Distributed Configuration

About Synchronized Issues

Glossary

Runtime

Configuration

Distributed configurations


Reference


Administration


FAQs


Knowledge Base


Pages / Backbone Issue Sync Documentation / Basics


 Edit

 Save for later

 Watch

 Versions

 Share



About Synchronized Issues

COMPLETED

Created by admin, last modified on Nov 03, 2016
Added in **version 2.0**, Page is translated in **all languages**, Page is in **2 variants**

All issues which correspond to the [mapping of issue types](#) and possible JQL restrictions are updated in the background on a periodical basis. When you are viewing or editing an issue, you can see the synchronization status as any other one which is not under synchronization.

If you like to see the issue key of the issue in the partner project in your issue, you can configure the correlation field in the [advanced settings](#). This can be especially helpful when you talk to the partner project. You should make sure that you talk about the same things. We are considering to further improve the visualization of the issue key by e.g. using issue links or an extra view inside the View Issue screen.

Issue History and Activity


Whenever someone updates a field in the corresponding issue in the partner project which is being defined in a [field mapping](#), the value will automatically be updated in your issue. If you have the history or activity tab of your issue you will see that the corresponding changes have been performed by the integration user.

If it happens that the corresponding issues in both projects have been modified, Backbone will identify which change is newer and will only accept the latest change. This way you experience the same behavior as you would if you worked on the same issue in the same project.

Comments


Like the changes on fields, also comments will be added or edited by the integration user. The date and time when the comment has been added or edited is the actual time when this comment has been created in your project and not the partner project. This is due to limitations in JIRA that these fields cannot be updated.

However, you can activate the [comment enrichment](#) in order to see the actual author and the time when he/she commented. Additionally, we plan to support creating the comments as the real user in future releases. Bear in mind that this has the precondition that the user base of your two projects are the same.

 Like



Be the first to like this

No labels





Write a comment...

- Attachments (0)
- Page History
- Page Information
- Resolved comments (0)
-  Export to HTML
- Import Word Document
-  Export to PDF
- Copy
- Move
- Delete

 Backbone 2.0

★

PAGE TREE

Basics

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Minimum System Requirements

Install Backbone Issue Sync

Backup and Restore

Licensing

FAQs

Knowledge Base

Development

Release Notes

sitemap.xml

BETA Docs

Overview

Permissions

Content Tools

Look and Feel

Scroll HTML Exporter


Add-ons

Configure sidebar

Space tools

«

About Synchronized Issues

 Created by admin, last modified by Enlite Support on Apr 05, 2017

1 language to be translated

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Be the first to like this

No labels



Write a comment...

Confluence administration

CONFIGURATION

General Configuration

- Further Configuration
- Backup Administration
- Source Editor

Global Templates and Blueprints

Mail Servers

Spam Prevention

Configure Code Macro

ATLASSIAN MARKETPLACE

Manage add-ons

USERS & SECURITY

Users

Groups

Security Configuration

Global Permissions

Space Permissions

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Workflows

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ADMINISTRATION

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Backup & Restore

Content Indexing

Mail Queue

Scheduled Jobs

Cache Management

License Details

Logging and Profiling

SCROLL HTML EXPORTER

Export Schemes

Connection Settings

SCROLL VIEWPORT

URL Redirects

Themes

SCROLL PDF EXPORTER

Templates

Connection Settings

General Configuration

Site Configuration

Configure the appearance and behaviour of the site as a whole. The most important is the **Server Base URL**, which **must** be set to the externally-accessible address of your Confluence site.

Site Title	Confluence Allows you to specify the site's title which will appear on the browser title bar.
Server Base URL	https://enlite-giessen.k15t.com The Server Base URL is the url via which users access Confluence. More about the Server Base URL
Contact Administrators Message	Please enter information about your request for the site administrators. If you are reporting an error please be sure you include information on what you were doing and the time the problem occurred. Allows you to configure the message that is shown to a user when they try to contact the site administrators. This should be entered using wiki markup. Not defining a message will lead to the default message being displayed. <div><input checked="" type="checkbox"/> Contact Administrators Form</div> Display a contact form when trying to contact the confluence-administrators. This can only be turned off if there is a custom contact administrator message.

Formatting and International Settings

You can change the default language for the Confluence interface on the [language configuration page](#) These options relate to the time and date formatting on the site. Unless you are sure of what you are doing, we recommend that you leave these as they are.

Indexing Language	English
Encoding	UTF-8
Time Format	h:mm a
Date Time Format	MMM dd, yyyy HH:mm
Date Format	MMM dd, yyyy
Long Number Format	#####
Decimal Number Format	#####.#####

Attachment Settings

You can configure where attachments are stored on the [attachment storage page](#).

Attachment Maximum Size	100.00 MB Allows you to set the maximum size for each attachment uploaded to the site.
Maximum Attachments per Upload	5

Connection Timeouts

	<div><input checked="" type="checkbox"/> Compress HTTP Responses</div> <div><input checked="" type="checkbox"/> External connections enabled</div>
Connection Timeout (milliseconds)	10000
Socket Timeout (milliseconds)	10000

Edit

Edit

Edit

Edit

WEITERE INFORMATIONEN

- Atlassian On How To Develop Technical Documentation in Confluence
- Atlassian Webinar “Confluence As Platform For Technical Documentation” von Sarah Maddox et al. (2012)
- K15t Blogpost “6 Gründe, warum Enterprise-Wikis Immer Noch Großen Erfolg Haben” von Martin Häberle (2017)
- K15t Blogpost “Diese Anforderungen Haben Technische Redakteure An Redaktionssysteme” (2016)
- tekom Jahrestagung 2017 24.-26. Oktober 2017 in Stuttgart





Vielen Dank!