



SCHREIB'S EINFACH ZUSAMMEN

Tipps, Tricks und Add-Ons zur technischen Dokumentation mit Confluence

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AGENDA

TECHNISCHE DOKUMENTATION

VEREINFACHUNG

STRUKTURIERUNG

MEHRSPRACHIGKEIT

VERSIONIERUNG...

INHALT VS. DARSTELLUNG

ENLITE



Technische Dokumentation

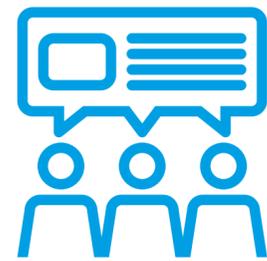


TECHNISCHE DOKUMENTATION



STRUKTUR

Technische Dokumentation sind halb-strukturierte Inhalte.



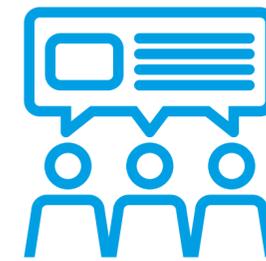
AUTOREN UND LESER

Leser einer technischen Dokumentation sind typischerweise Personen, die sich in einer anderen Umgebung bewegen als die Autoren.



FORMATVIELFALT

Unterschiedliche Leser benötigen Inhalte in unterschiedlichen Formaten.



QUALITÄT

Technische Dokumentation ist als Teil eines Produkts vergleichbaren Qualitätskriterien unterworfen. Und diese wird über Prozesse abgesichert.



Vereinfachung



AUGEN AUF BEIM ADD-ON KAUF



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BUNDLED ADD-ONS AUSSORTIEREN

`$CONF_INSTALL/CONFLUENCE/WEB-INF/ATLASSIAN-BUNDLED-PLUGINS`

ADD-ON MODULE / MAKROS DEAKTIVIEREN

`<SERVER>/<CONTEXT>/ADMIN/PLUGINUSAGE.ACTION`

EIGENES THEME ENTWICKELN



Strukturierung



Kurze Seiten!!!

PERFORMANCE UND EFFIZIENZ

Kürzere Seiten sind schneller geladen. Und bei Änderungen muss nicht erst gescrollt werden.

SUCHE

Die Suche nach Inhalten führt direkt zum Ziel. Keine weitere Suche auf einer langen Seite selbst nötig.

WIEDERVERWENDUNG

Kürzere Seiten können einfacher eingebunden werden.

VERSCHLAGWORTUNG

Verwendung von Schlagwörtern wird gezielter.



HILFSMITTEL FÜR KURZE SEITEN

Children Display

Verlinkung aller Kinder der aktuellen Seite

Page Tree

Darstellung des Seitenbaums, z.B. unterhalb der aktuellen Seite, ggf. mit Suchfunktion im entsprechenden Teilbaum

Search Results

Darstellung der Ergebnisliste einer beliebig definierbaren Textsuche

Content By Label

Verlinkung aller Seiten mit einem oder mehreren bestimmten Schlagwörtern

???

???

Scroll Exporter

Export des Seitenbaums oder Filterung von Seiten nach Schlagwörtern



Inhalt

Darstellung



Mehrsprachigkeit



MEHRSPRACHIGKEIT

Scroll Translations

1 Bereich - n Sprachen

Verwaltung von n Sprachen für alle Seiten eines Bereichs

Online Übersetzung

Inhalte können direkt in Confluence übersetzt werden

Export

Inhalte können aus Confluence zur Übersetzung mit Hilfe eines Translation Memory Systems (TMS) exportiert werden

Statusverfolgung

Es ist zu jeder Zeit erkennbar, in welchem Status sich die Übersetzung einer Seite befindet

Import

Die übersetzten Inhalte können anschließend wieder in Confluence importiert werden.



Versionierung...



VERSIONIERUNG, VARIANTEN, VERÖFFENTLICHUNG

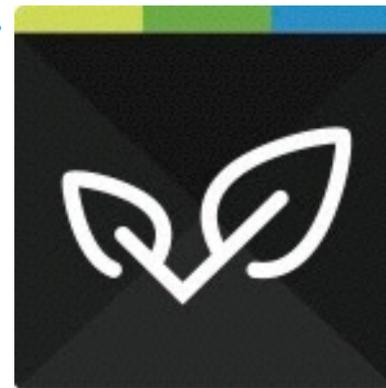
Scroll Versions

Dokumentation einer Version

Produkte sind in unterschiedlichen Versionen verfügbar. Also muss es auch die technische Dokumentation sein

Übersicht

Verschiedene Berichte ermöglichen, die Übersicht über verschiedene Versionen zu behalten



Varianten

Produkte werden in verschiedenen Varianten ausgeliefert, also muss auch die technische Dokumentation diese Varianten unterscheiden

Veröffentlichung

Inhalte für den online Zugriff auf Confluence in einem anderen Bereich (oder sogar einer anderen Instanz) bereitstellen

Workflow

Scroll Versions stellt einen sehr einfachen Workflow bereit. Oder lässt sich mit Comala Workflows integrieren



Darstellung vs. Inhalt



DARSTELLUNG VS. INHALT

Scroll Viewport

Viewport

Zusätzliche Lesesicht auf Inhalte eines Bereichs in Confluence, während eigentliche Confluence Oberfläche nicht verändert wird

HTML5, JS, CSS

Verwendung von Standard Webtechnologien zur Theme Entwicklung

Zielgruppengerecht

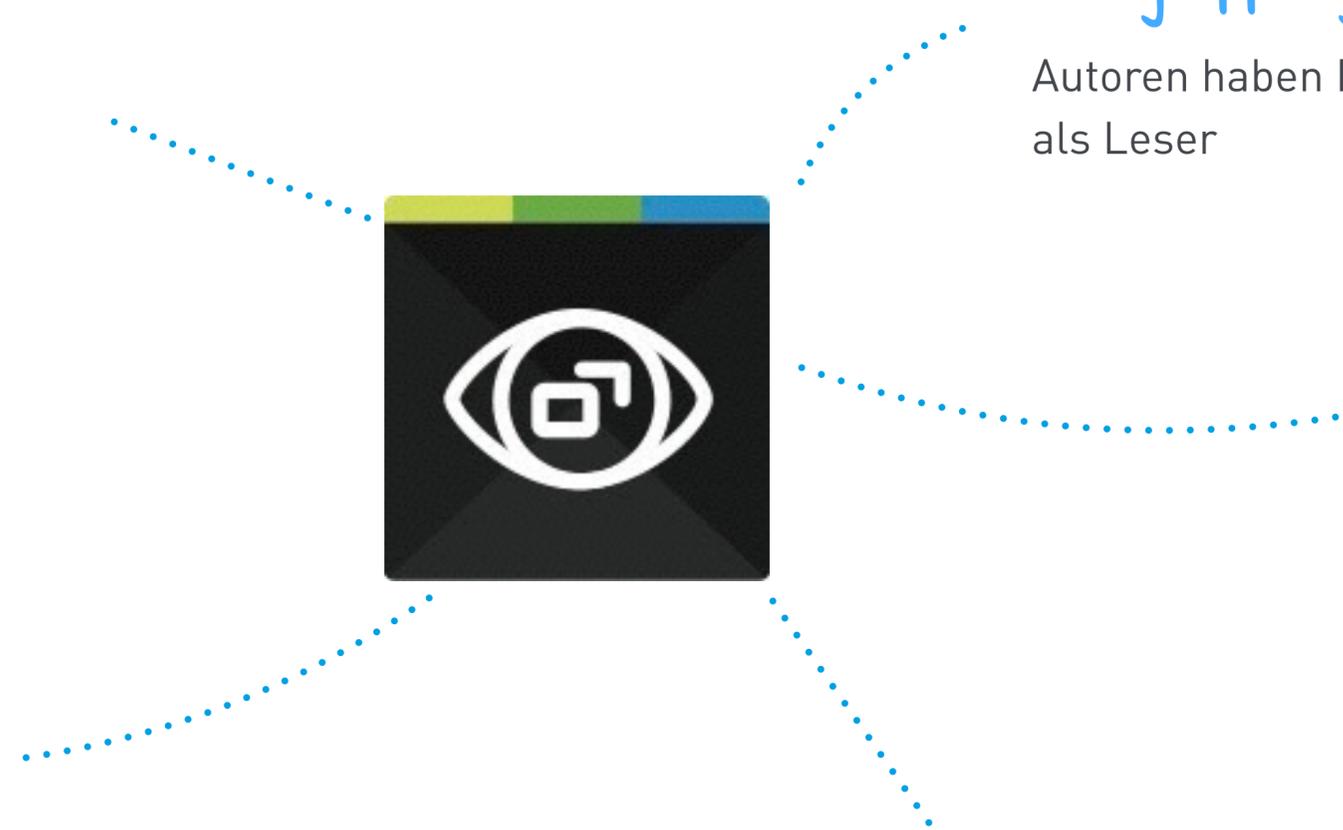
Autoren haben Bedürfnisse an die UI als Leser

Corporate Design

Online Dokumentation entspricht dem Erscheinungsbild des Unternehmens im Web

Viewport Theme Entwicklung

Online in Texteditor. Oder offline als Add-on. Global oder pro Bereich.



▾ **Confluence 6.2 (Latest)**

▸ [Get started](#)

▾ **Spaces**

▸ [Create a Space](#)

[Navigate Spaces](#)

▸ [Space Permissions Overview](#)

▸ [Organize your Space](#)

▸ [Customize your Space](#)

[Delete a Space](#)

[Archive a Space](#)

▸ [Export Content to Word, PDF, HTML and XML](#)

▸ [Pages and blogs](#)

▸ [Files](#)

▸ [Macros](#)

▸ [Your profile and settings](#)

▸ [Collaboration](#)

▸ [Search](#)

▸ [Permissions and restrictions](#)

▸ [Add-ons and integrations](#)

▸ [Confluence use-cases](#)

▸ [Confluence administrator's guide](#)

Spaces

What is a space?

Spaces are Confluence's way of organizing content into meaningful categories. Think of it like having different folders into which you can put your work.

Spaces come in two main varieties:

- **Site spaces** – These spaces are found in the [Space Directory](#) and are the areas where you create content and collaborate with others. They are sometimes called global spaces.
- **Personal spaces** – Every Confluence user can set up a personal space which they can keep private or make public so others can view and edit. Personal spaces are listed in the [People Directory](#) and found under your personal profile.

How do I use a space?

Create as many spaces as you need to get things done:

- **Team spaces** – Give each team (QA, HR, Engineering, Support, ...) their own space so they can focus and make their information easier for everyone to find.
- **Project spaces** – Put all the information related to your project in one place. This allows everyone to work together in Confluence instead of emailing back and forth.
- **Personal space** – Store everything you're working on individually, keep your to-do lists, and polish any content before you move it into another shared space.

On this page:

- [What is a space?](#)
- [How do I use a space?](#)

Related pages:

- [Create a Space](#)
- [Space Permissions Overview](#)
- [Navigate Spaces](#)
- [Organize your Space](#)
- [Customize your Space](#)
- [Archive a Space](#)
- [Export Content to Word, PDF, HTML and XML](#)
- [Delete a Space](#)

enlite 



ENLITE ALS LÖSUNG

zur gemeinschaftlichen technischen Dokumentation auf Basis von Confluence



EINFACH

Erstellung und Pflege technischer Dokumentation soll einfach und gemeinschaftlich sein



ANGEPASST

Enlite bietet nur die Funktionen, die für die technische Dokumentation benötigt werden. Nicht weniger. Und auch nicht mehr.



UNTERSTÜTZT

Ein Ansprechpartner für das gesamte System. Nicht unterschiedliche je nach Funktion bzw. Add-On.



BEWÄHRT

Enlite baut auf Komponenten auf, die seit Jahren erfolgreich eingesetzt werden



- Attachments (0)
- Page History
- Page Information
- Resolved comments (0)
- Export to HTML
- Import Word Document
- Export to PDF
- Copy
- Move
- Delete

- PAGE TREE
- Basics
 - Get Started
 - Integrate with JIRA ServiceDesk
 - Centralized or Distributed Configuration
 - About Synchronized Issues**
 - Glossary
 - Runtime
 - Configuration
 - Distributed configurations
 - Reference
 - Administration
 - FAQs
 - Knowledge Base

Pages / Backbone Issue Sync Documentation / Basics

About Synchronized Issues COMPLETED

Created by admin, last modified on Nov 03, 2016
Added in version 2.0, Page is translated in all languages, Page is in 2 variants

All issues which correspond to the [mapping of issue types](#) and possible JQL restrictions are updated in the background on a periodical basis. When you are viewing or editing an issue, you can see the synchronization status as any other one which is not under synchronization.

If you like to see the issue key of the issue in the partner project in your issue, you can configure the correlation field in the [advanced settings](#). This can be especially helpful when you talk to partners. You should make sure that you talk about the same things. We are considering to further improve the visualization of the issue key by e.g. using issue links or an extra view inside the View Issue screen.

Issue History and Activity

Whenever someone updates a field in the corresponding issue in the partner project which is being defined in a [field mapping](#), the value will automatically be updated in your issue. If you have the history or activity tab of your issue you will see that the corresponding changes have been performed by the integration user.

If it happens that the corresponding issues in both projects have been modified, Backbone will identify which change is newer and will only accept the latest change. This way you experience the same behavior as you would if you worked on the same issue in the same project.

Comments

Like the changes on fields, also comments will be added or edited by the integration user. The date and time when the comment has been added or edited is the actual time when this comment has been created in your project and not the partner project. This is due to limitations in JIRA that these fields cannot be updated.

However, you can activate the [comment enrichment](#) in order to see the actual author and the time when he/she commented. Additionally, we plan to support creating the comments as the real user in future releases. Bear in mind that this has the precondition that the user base of your two projects are the same.

Like Be the first to like this

No labels

 Write a comment...

Backbone 2.0

About Synchronized Issues

Created by admin, last modified by Enlite Support on Apr 05, 2017
1 language to be translated

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Like Be the first to like this

No labels

Write a comment...

PAGE TREE: Basics, Get Started, Integrate with JIRA ServiceDesk, About Synchronized Issues, Glossary, Runtime, Configuration, Reference, Administration, Minimum System Requirements, Install Backbone Issue Sync, Backup and Restore, Licensing, FAQs, Knowledge Base, Development, Release Notes, sitemap.xml, BETA Docs

Confluence administration

CONFIGURATION

General Configuration

[Further Configuration](#)

[Backup Administration](#)

[Source Editor](#)

[Global Templates and Blueprints](#)

[Mail Servers](#)

[Spam Prevention](#)

[Configure Code Macro](#)

ATLASSIAN MARKETPLACE

[Manage add-ons](#)

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[Scheduled Jobs](#)

[Cache Management](#)

[License Details](#)

[Logging and Profiling](#)

SCROLL HTML EXPORTER

[Export Schemes](#)

[Connection Settings](#)

SCROLL VIEWPORT

[URL Redirects](#)

[Themes](#)

SCROLL PDF EXPORTER

[Templates](#)

[Connection Settings](#)

General Configuration

Site Configuration

Configure the appearance and behaviour of the site as a whole. The most important is the **Server Base URL**, which **must** be set to the externally-accessible address of your Confluence site.

Edit

Site Title **Confluence**
Allows you to specify the site's title which will appear on the browser title bar.

Server Base URL **https://enlire-giessen.k15t.com**
The Server Base URL is the url via which users access Confluence. [More about the Server Base URL](#)

Contact Administrators **Please enter information about your request for the site administrators. If you are reporting an error please be sure you include information on what you were doing and the time the problem occurred.**

Message
Allows you to configure the message that is shown to a user when they try to contact the site administrators. This should be entered using wiki markup.
Not defining a message will lead to the default message being displayed.
 Contact Administrators Form
Display a contact form when trying to contact the confluence-administrators. This can only be turned off if there is a custom contact administrator message.

Formatting and International Settings

You can change the default language for the Confluence interface on the [language configuration page](#) These options relate to the time and date formatting on the site. Unless you are sure of what you are doing, we recommend that you leave these as they are.

Edit

Indexing Language **English**
Encoding **UTF-8**
Time Format **h:mm a**
Date Time Format **MMM dd, yyyy HH:mm**
Date Format **MMM dd, yyyy**
Long Number Format **#####**
Decimal Number Format **#####.#####**

Attachment Settings

You can configure where attachments are stored on the [attachment storage page](#).

Edit

Attachment Maximum Size **100.00 MB**
Allows you to set the maximum size for each attachment uploaded to the site.
Maximum Attachments per Upload **5**

Connection Timeouts

- Compress HTTP Responses
- External connections enabled

Connection Timeout (milliseconds) **10000**
Socket Timeout (milliseconds) **10000**

Edit

WEITERE INFORMATIONEN

- [Atlassian On How To Develop Technical Documentation in Confluence](#)
- [Atlassian Webinar “Confluence As Platform For Technical Documentation” von Sarah Maddox et al. \(2012\)](#)
- [K15t Blogpost “6 Gründe, warum Enterprise-Wikis Immer Noch Großen Erfolg Haben” von Martin Häberle \(2017\)](#)
- [K15t Blogpost “Diese Anforderungen Haben Technische Redakteure An Redaktionssysteme” \(2016\)](#)
- [tekom Jahrestagung 2017 24.-26. Oktober 2017 in Stuttgart](#)





Vielen Dank!