



Great that you joined today!

1. Register yourself
2. Get a cold drink and
3. Introduce yourself
4. Subscribe to our YouTube
5. Join the community
6. We start 18:45!

Tweet with us!
[@aug_cologne](https://twitter.com/aug_cologne)



YouTube



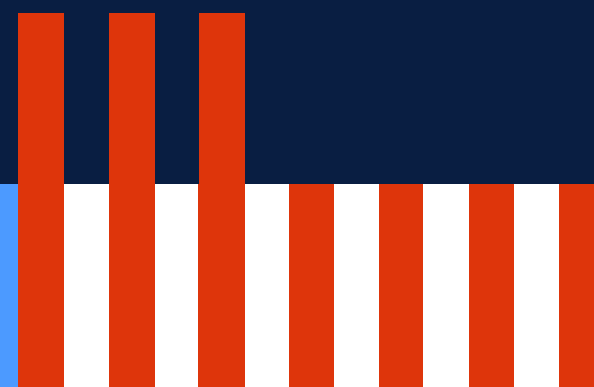
Community



▲ ATlassian User Groups

18. Meet Up

STARTPLATZ



Thanks for Supporting us

GoDaddy

Andree Lindenblatt

Thanks for the Pizza

catworkx

Michael Lüer





Agenda

19:00 SmartNinja

19:15 Summit: In a nutshell

20:00 Jira Lastsimulation

20:30 Networking

22:00 Ende der Veranstaltung

Dates

Save the dates

November

7.11. 3 Jahre Atlassian User Group Cologne at LVR

April 2019

9.4. - 11.4. Atlassian Summit US - Las Vegas

<https://atlassian.com/summit>

Check

<https://www.atlassian.com/company/events>

SLACK

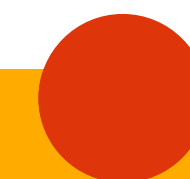
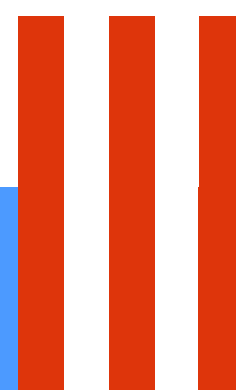


Atlassian User Group Cologne auf Slack beitreten

Try SLACK with us!



<https://www.atlassian-cologne.de/2018/08/03/atlassian-communities-we-are-on-slack-now/>





Atlassian User Group Cologne

100 Abonnenten

100 ABONNIERT



ÜBERSICHT

VIDEOS

PLAYLISTS

KANÄLE

DISKUSSION

KANALINFO

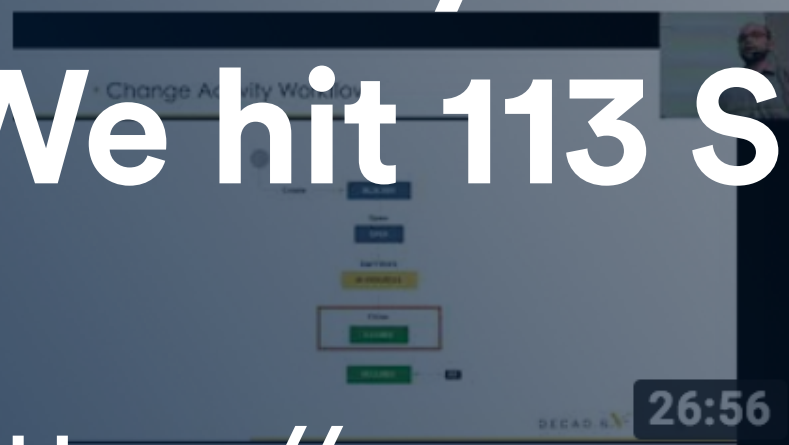


Uploads ▾ ALLE WIEDERGEHEN

Thank you - We hit 113 Subscribers

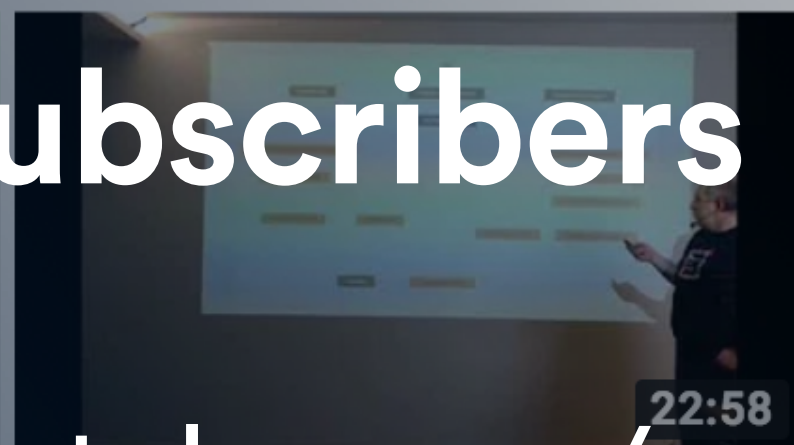
<https://www.youtube.com/AtlassianUserGroupCologne>

≡ SORTIEREN M



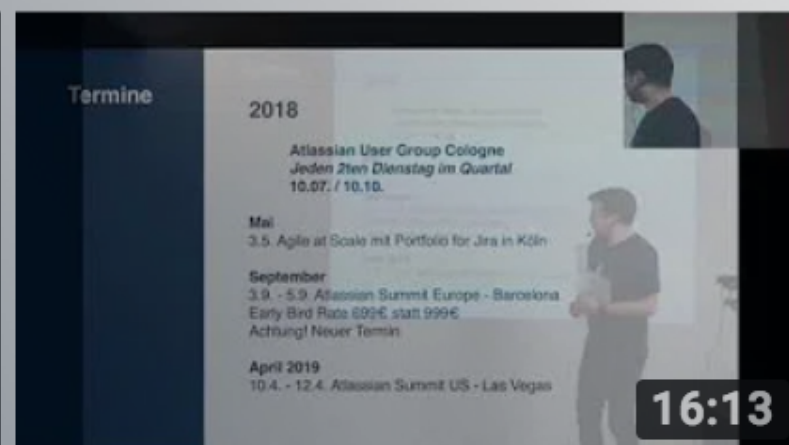
Onboarding Prozess mit Jira

17 Aufrufe • vor 1 Monat



Praxisbeispiel: Incident Management mit Jira

4 Aufrufe • vor 1 Monat



Willkommen zum 15. Treffen Atlassian User Group

6 Aufrufe • vor 1 Monat



Praxisbeispiel: Intranet mit Confluence erstellen

10 Aufrufe • vor 1 Monat



15. Atlassian User Group Cologne Treffen

91 Aufrufe • vor 1 Monat

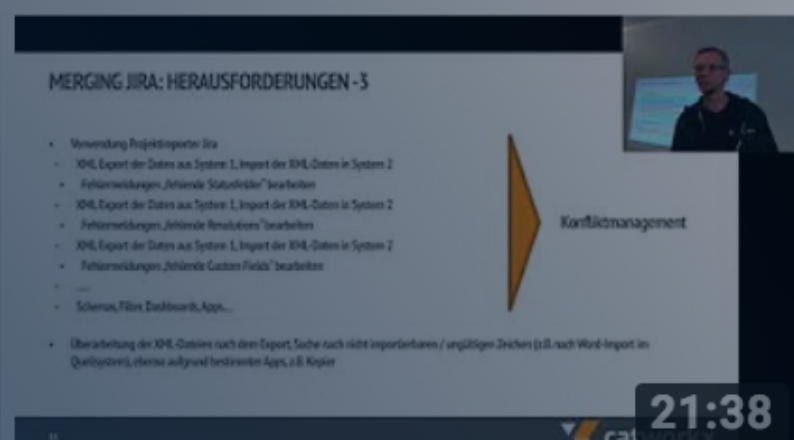


Dominik Krull über Confluence bei Lumesse

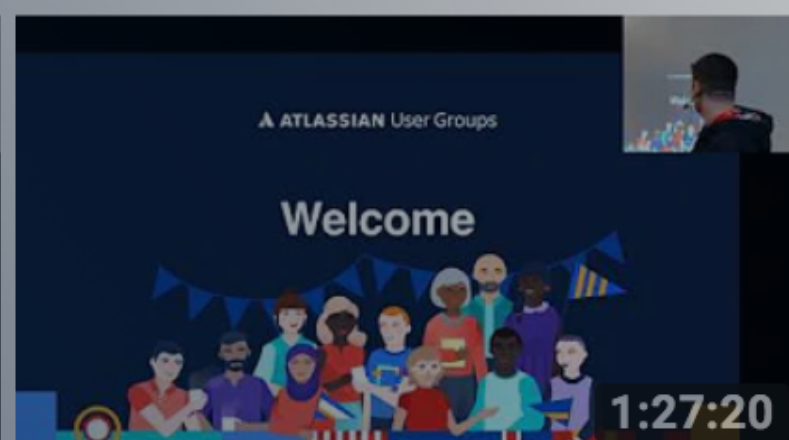
38 Aufrufe • vor 4 Monaten



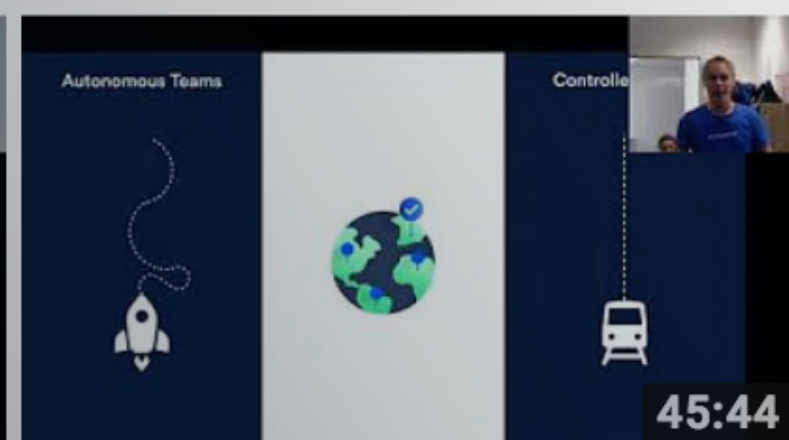
O365 - eine Vielzahl von Apps & Funktionen



MERGING JIRA: HERAUSFORDERUNGEN-3



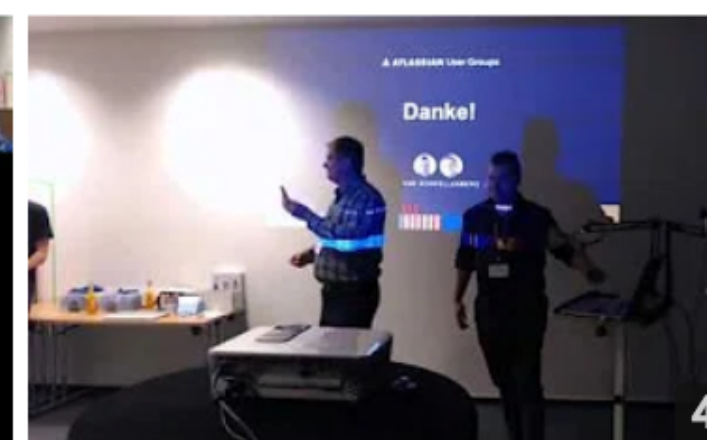
Welcome



Autonomous Teams



Wer sucht, der vielleicht(!) findet

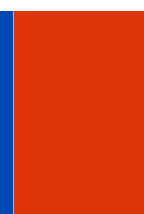
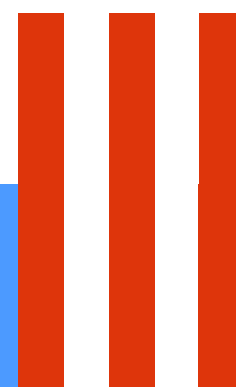


Dank!

Jira 8 is coming

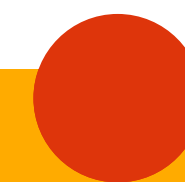
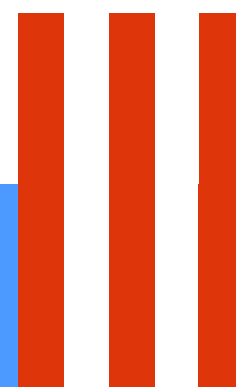
Are you exited?

Should we invited experts to give a talk?



**3 YEARS - THANK YOU ALL
COME & GET SWAG!**

7. November LVR



Please give feedback

Are you checked in yet?

**Please answer the short survey
from Atlassian -**

will be send out at 22:00.

Duration: 1 Minute or less



Need help?

Slack
für Vernetzung & Austausch

Atlassian Online Community
für internationale Hilfe

XING
für Vernetzung

Blog & YouTube Channel
atlassian-cologne.de



Agenda

19:00 SmartNinja

19:15 Summit: In a nutshell

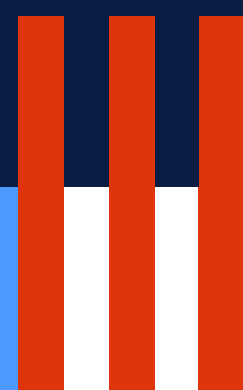
20:00 Jira Lastsimulation

20:30 Networking

22:00 Ende der Veranstaltung

▲ ATlassian User Groups

SmartNinja



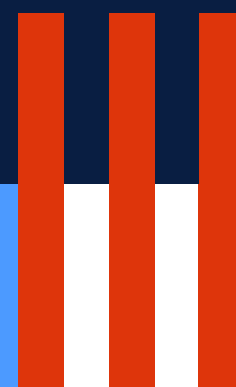
 **ATLASSIAN** User Groups

Atlassian Summit 2018

What went down in Barcelona!



ANDREE, HEINO & KRIMO | ATLASSIAN USER GROUP LEADERS COLOGNE





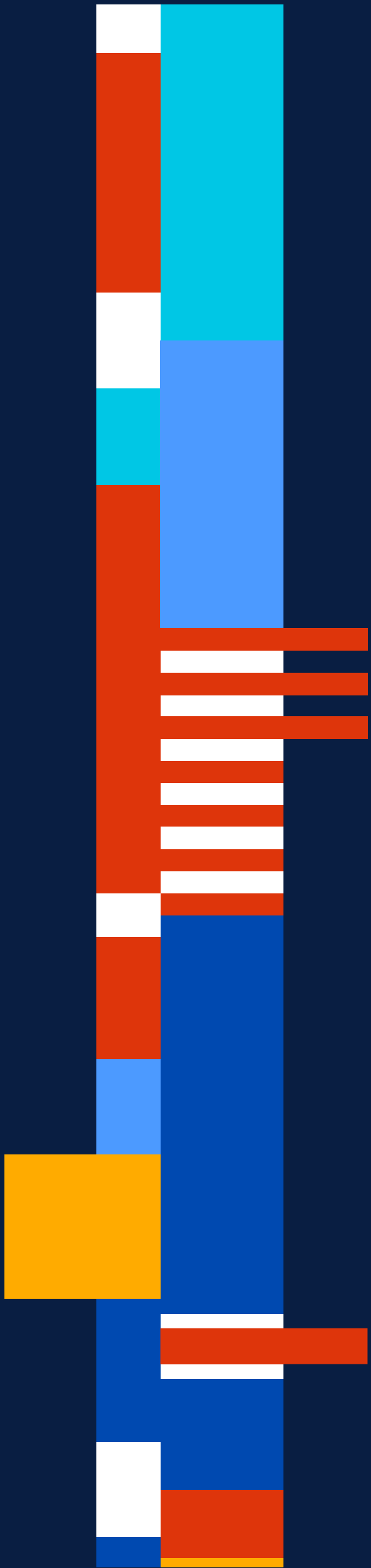
Agenda

Community Updates

Product Updates

ATLASSIAN SUMMIT IN SHORT





Community Updates



21
Countries

68 AUG Leaders & Community Champions

135

New AUG members

14

New AUG leader applications

5+

Mentions of AUGs and leaders in keynotes

FY-2018 YoY Growth



686 Events



~60%



11,257 RSVPs



28%



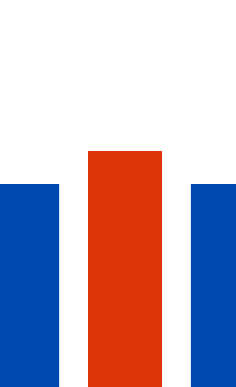
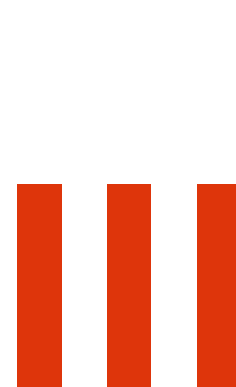
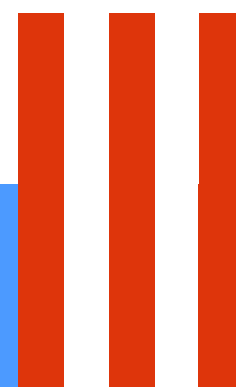
15,476 Attendees



60+%

Online Groups Launching

- Available under community.atlassian.com
- Community spaces for members to connect outside of in-person events
- Ask questions, share presentations, engage with broader audience



Community / Groups / Atlassian User Groups / Europe / Cologne



Cologne

Created Jul 30, 2018, Last active Sep 25, 2018

Sort Most recent ▾

Search group 🔍

FEATURED Stell dich vor / Introduce Yourself!

Schön das du dabei bist! Dieser Thread hilft uns dich und deine Erfahrungen mit Atlassian tools und in welcher Rolle du sie nutzt. Du kannst auch gern mehr über dich erzählen - wir freuen uns dich ke...

82 views 2 💬 2 👍 👤 Abdelkerim Kherrmane ⌚ Aug 03, 2018

cologne introduction köln

Topic Tuesday 2018/09/25: 10 Expert Tips to 10x your Productivity in Jira

Hallo zusammen, unser heutiger Topic Tuesday dreht sich rund um das Thema "10 Experten Tipps wie du deine Produktivität um Faktor 10 in Jira steigern kannst" <https://www.idalko....>

13 views 0 💬 1 👍 👤 Andree Lindenblatt [AUG Cologne Leader] ⌚ Tuesday

topic-tuesday

Topic Tuesday 2018/09/18: Was sind deine Tipps & Tricks?

Hallo zusammen, unser heutiger Topic Tuesday dreht sich rund um das Thema "Tipps & Tricks aus der Admin-Kiste" Wie sind eure Erfahrungen? Habt ihr auch Tricks oder Tipps die...

41 views 0 💬 1 👍 👤 Andree Lindenblatt [AUG Cologne Leader] ⌚ Sep 18, 2018

administration topic-tuesday

31
members

9
posts

Write a post

Group options ▾



Description

Als offizielle User Group von Atlassian treffen wir uns ca. alle drei Monate zum Austausch über Fragen rund um Atlassian und das Plug-In Universum und genießen im Anschluss daran noch einen kleinen Snack und das eine oder andere Getränk. English: As an official user group of Atlassian, we meet about every three months to exchange questions about Atlassian and the plug-in universe and then enjoy a small snack and a drink or two.

[Learn more on our official site](#)

Community / Groups

Browse the community

Products

Interests

Groups

Atlassian User Groups



United States



San Diego



Austin



Northern Virginia



Chicago



Columbus



Dallas



Palm Beach



San Francisco Bay Area



Canada



Toronto



Europe



London



Brussels



Cologne



Africa



Nairobi



Latin America

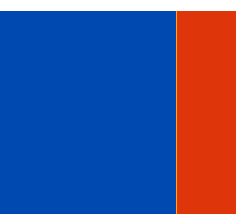
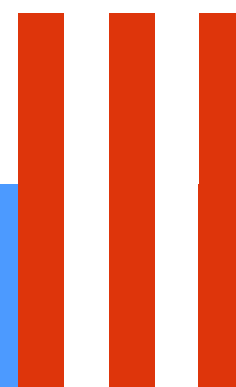


Asia Pacific

Online Groups Launching

- Looking for moderators and writers
- Interested? Contact us

cologne_germany@atlassianusergroup.com





Agenda

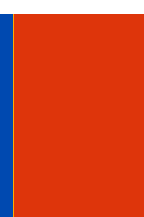
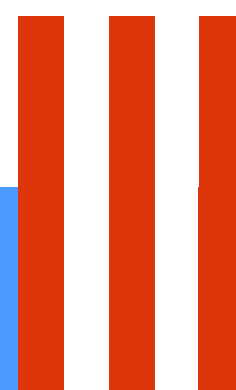
Community Updates

Product Updates

Präsentation

Jetzt schon online für Euch

<https://www.atlassian-cologne.de>



Next generation Jira Software Cloud



☆

🔍

+

AGILITY

Software project

←

Issue types

⚡

Epic

🔴

Bug

+

New feature

📖

Story

📄

Subtask

✓

Task

+

Add issue type

🗣️

Give feedback

ℹ️

Learn more

🔔

🏠

?

AGILITY / Issue types / Bug

🔴

Bug

...

Bugs track problems or errors.

ALWAYS SHOW

🕒

Deploy time

>

👤

Assignee

By Jira

🏷️

Labels

By Jira

☰

Notes for partners

>

☰

Testing notes

>

HIDE UNDER "SHOW MORE" WHEN EMPTY

👤

Reporter

By Jira

Save changes

Discard

Drag and drop these fields to the left area to customize this issue type.

Create new field

☰

Text

📅

Date

123

Number

🕒

Time

🏷️

Labels

Previously created fields

🔴

Priority

By Jira

📅

Due date

By Jira

📅

Start date

By Jira



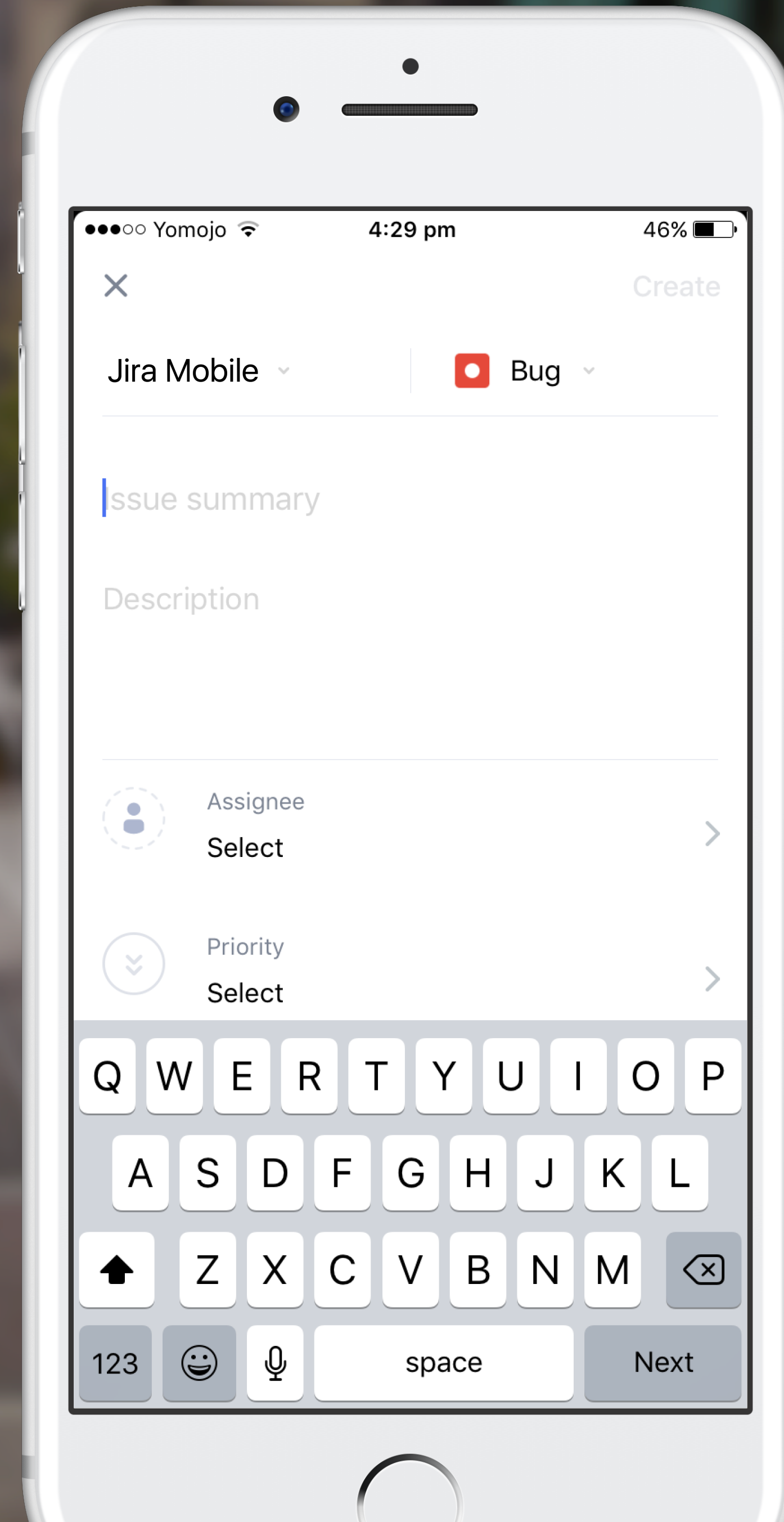
**Atlassian Cloud
Jira and Confluence
user limit up to 5,000
now (EAP)**

Jira Server Native Mobile App (coming soon)

Available soon for Android and iOS!

Sign up to get notified

[https://
www.atlassian.com/
software/jira/mobile-
app/server](https://www.atlassian.com/software/jira/mobile-app/server)



Evolving Code Review in Bitbucket Cloud





JS Atlaskit-MK-2

<> Source

🔗 Commits

🌿 Branches

🔗 Pull requests

🔄 Pipelines

☁ Deployments

📋 Issues

📄 Downloads

📅 Boards

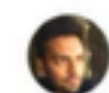
Atlassian / Project: Atlassian / Atlaskit-MK-2 / Pull requests

NAV-111 migrate notification component



✓ Approve

Merge



NAV-111-migrate-notification... → master **OPEN**

- Create a scaffolding for platform integrations in GlobalNavigation
- Integrate Notifications into GlobalNavigation

> 0 COMMENTS

✓ 19 COMMITS

	Ivaturi Sriharsha	6a9427a	Merged master into NAV-111-migrate-notification-component	15 hours ago
	Ivaturi Sriharsha	37a2176	Merged master into NAV-111-migrate-notification-component	20 hours ago
	Ivaturi Sriharsha	67f8d36	Fix lint errors	20 hours ago
	Ivaturi Sriharsha	0fdbdda	Undo accidental changes to navigation-next	2 days ago
	Ivaturi Sriharsha	41be00e	Pass locale and product props through	2 days ago

[Show more](#)

✓ + packages / core / global-navigation / examples / 20-with-notification-integration.js

```
@@ -0,0 +1,29 @@
1 + // @flow
2 +
3 + import React from 'react';
4 + import EmojiAtlassianIcon from '@atlasskit/icon/glyph/emoji/atlassian';
5 + import { LayoutManager, NavigationProvider } from '@atlasskit/navigation-next';
6 +
7 + import GlobalNavigation from '../src';
8 +
9 + // TODO: make onClicks targets show up on page instead of console.logs
10 + const Global = () => {
11 +   <GlobalNavigation
12 +     productIcon={EmojiAtlassianIcon}
13 +     productHref="#"
14 +     fabricNotificationLogUrl="test"
15 +     cloudId="test"
16 +   />
17 + };
```

📄 9 files

📁 packages/core/global-navig...
 📁 examples
 + 20-with-notificatio...
 📁 src
 📁 components/Global...
 index.js 2
 types.js 1
 config
 product-config.js
 📁 platform-integration
 + index.js
 📁 notification
 📁 components
 Notificati...
 + inde...
 Notificati...
 + inde...
 + index.js 2
 + types.js 1

🔄 1 of 1 build failed

✓ 0 of 4 tasks complete

🔊 Feedback

How are you liking the new code review experience? If you're having difficulties, you can temporarily disable the new UI.

[Give feedback](#)

Bitbucket pipelines integrate with Jira Software

Jira Service Desk Cloud gets a Redesign

Secure https://www.atlassian.com

☆

Gamestars support

Find help and services

Popular service desks

Workplace Technology

We can help you with any questions regarding your PC.

Security Champions

Report anything suspicious here.

Illustration Team

Our illustration team can help with any requests you need.

Facilities

Do you need to request something new to help you do your work?

Accounting and finance

Feel free to ask us questions about expenses or salary.

Kudos

Celebrate your team mates! Give them a kudos to say thanks.

Explore all

Recently used forms

Hardware issues for laptops

in Workplace Technology

If your laptop is acting up in any way please contact us ASAP.

Questions & support about salary

in Human Resources

Any questions regarding your salary should go here and our team will get back to you within 2-3 business days.

Server support

in Workplace Technology

Anything to do with server support, including connecting, goes here.

Powered by Jira Service Desk

Continuing the partnership with Slack



Wavee

Kaitlyn Prouty

All Unreads

All Threads

CHANNELS (32)

accounting

product

y19Q3

rebrand

off-sites

tacos

general

DIRECT MESSAGES

Summer

Ty Bopp

Magnus Carlson

Mikhail Botvinnik

Anatoly Karpov

Garry Kasparov

APPS (32)

Confluence

JIRA

Giphy

Twitter

Bitbucket

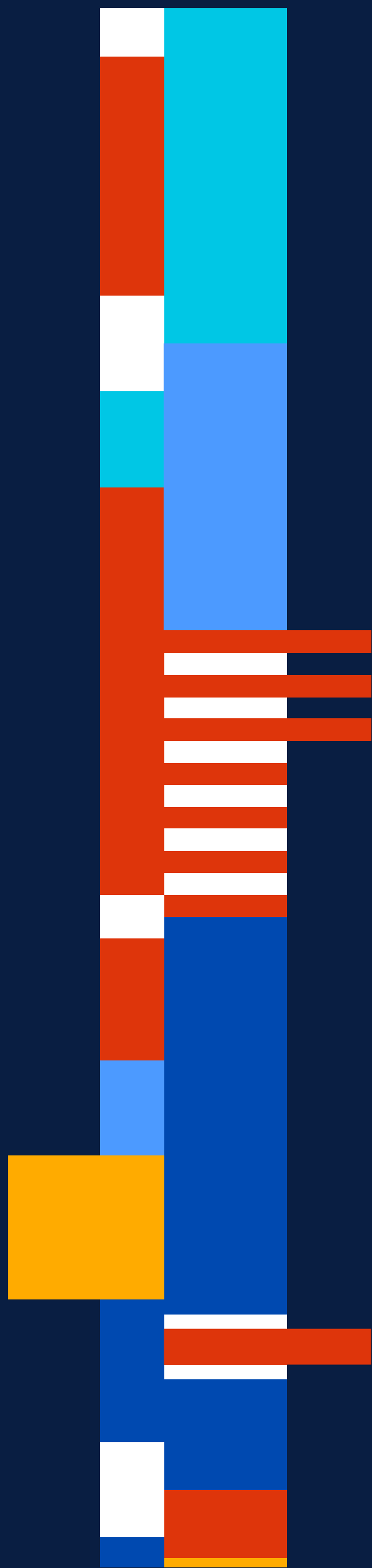
#rebrand

See members 22 Channel Topic

+ Message #rebrand

@





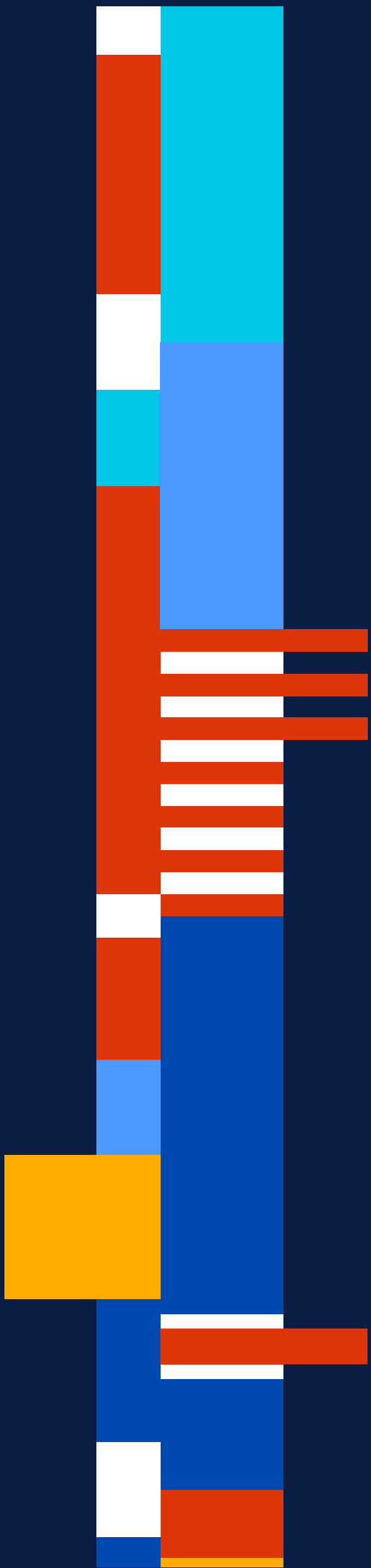
Cloud short notes

Cloud updates

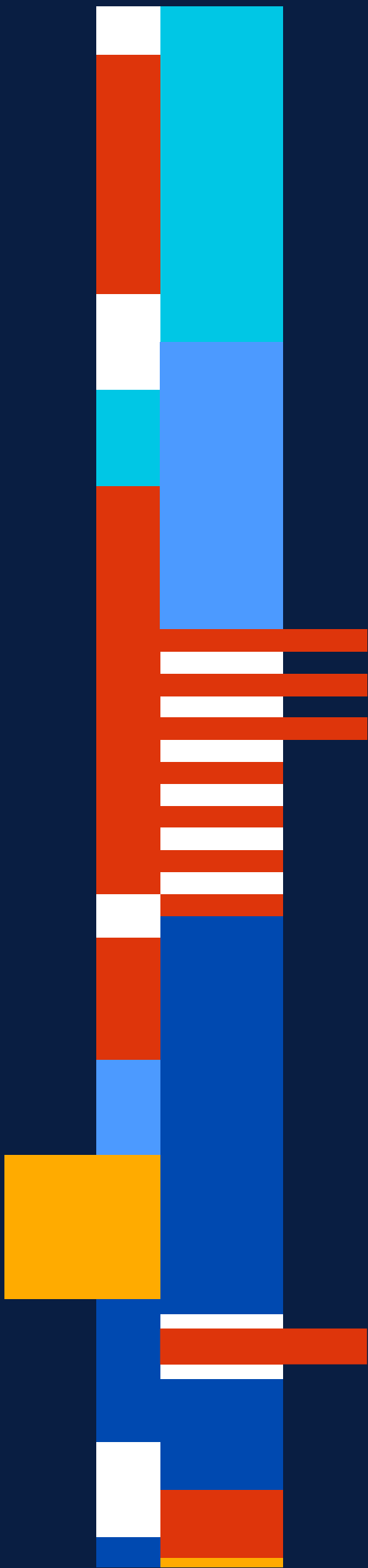
- **Performance increase** - Jira 25%; Confluence 20%
- **Data Centers** - new locations (Ireland & Sydney)
- **Access** - Okta & MS AD (now incl. Trello)
- **Security/Privacy** - GDPR, Soc 2 Type II, ISO (3 types)
- **Confluence** - Slack integration; new editor
- **Bitbucket** - rebuilding pull requests for code reviews
- **JSD** - redesigned focusing on knowledge, mobile
- **Jira** - Bento UI; agility templates for user projects



Server updates



Jira 8.0 coming



Jira 8.0

- **Coming late 2018**
- **More stable and faster esp. boards**
- **Custom email notification settings**
- **Batch email notifications**
- **Shared filters and dashboards (multiple editors)**



[JIRA] (CMA-10) Configure backend infrastructure for automated testing



JIRA to me

Sep 1



Coffee Mobile App / CMA-6282

Add a map view for browsing coffee places

Here's what changed in this issue in the last hour.

This issue has been **CREATED**

There are also **4 updates**, **3 new or updated comments** including **1 mentions of you** and **1 new attachment**

[View issue](#) • [Add comment](#)

Issue created



Created by **Awesome Lady** on 1 Sep 2018, 12:08

Summary	Add a map view for browsing coffee places
Issue type:	Story
Assignee:	Unassigned
Priority:	High
Reporter:	Awesome Lady

4 updates



Changes by **Awesome Lady** on 1 Sep 2018, 12:21

Sprint:	Sprint M2B
Assignee:	Friendly Robot

COMING SOON



CMA board

Kanban board

QUICK FILTERS: [Only My Issues](#) [Recently Updated](#)

Find Yeti

ISSUES

☒ Find Yeti
YETI-7

☐ As a user, I can find important items o...
TIS-14

☒ Searching for information
PROJ-4

[View all matching issues](#)

PROJECTS

No results.

[View all projects](#)

BACKLOG 14

SELECTED FOR DEVELOPMENT 1

IN PROGRESS 1 Max 1

CMA-21

Create banners for Facebook, LinkedIn...

☒

CMA-20

Write a blogpost

☒

CMA-18

Implement onboarding screen

☐

CMA-1

Configure deployment options

☒

CMA-22

Add map view for browsing coffee places

☐

CMA-17

Create research brief for testing the app

☒

CMA-23

Login screen has some issues

☐

FILTERS

New filter

Find filters

My open issues

Reported by me

All issues

Open issues

Done issues

Viewed recently

Created recently

Resolved recently

Updated recently

FAVOURITE FILTERS

Alana: Deals and Offers

All issues for Teams i...

All open issues for Te...

Recently Updated Iss...

Teams in space - untr...

TIS Office & Travel B...

Search

Save as

Share

Export

Tools

Project: All

Type: All

Status: All

Assignee: All

Contains text

More

Advanced

1-10 of 10							Columns	
T	Key	Summary	Assignee	P	Status	Development	dated	
	TIS-77	Add screenshare for video chat	Alana Grant	✓	CLOSED	1 commit	Jan/18	
	TIS-73	Fix audio in video chat	Alana Grant	↑	CLOSED	UNDER REVIEW	Jan/18	
	TIS-69	Add a String anonymizer to TextUtils	Max Taylor	↑	CLOSED	MERGED ✓	Feb/18	
	TIS-68	Homepage footer uses an inline style - should use a class	Kevin Campbell	↑	OPEN	3 commits !	Feb/18	
	TIS-67	Developer Toolbox does not display by default	Jennifer Evans	↑	CODE REVIEW	UNDER REVIEW ✓	Feb/18	
	TIS-66	Update promotion to include groups of 20 or more	Jennifer Evans	↑	CLOSED	MERGED	Dec/17	
	TIS-64	A demo bug	Kevin Campbell	↑	CLOSED	5 commits ✓	Dec/17	
	TIS-58	Add feedback button to the plugin sample code	Kevin Campbell	✓	CLOSED	UNDER REVIEW	Dec/17	
	TIS-57	Buttons need to be red	Alana Grant	↑	OPEN	UNDER REVIEW	Dec/17	
	TIS-47	UI should allow users to book on large or personal space craft	Kevin Campbell	↑	DRAFT	UNDER REVIEW ✓	Feb/18	
1-10 of 10							3 commits	



FILTERS <<

New filter

Find filters

My open issues

Reported by me

All issues

Open issues

Done issues

Viewed recently

Created recently

Resolved recently

Updated recently

FAVOURITE FILTERS

Alana: Deals and Offers

All issues for Teams I...

All open issues for Te...

Recently Updated Iss...

Search

Save as

Share

Export

Tools

✓ project = TIS AND issue.property[development].commits>1 ORDER BY updated DESC, priority DESC



Basic



Columns ▾

1-5 of 5

T	Key	Summary	Assignee	Reporter	P	Status	Resolution	Created
	TIS-58	Add feedback button to the plugin sample code	Kevin Campbell	Emma Paris	✓	CLOSED	Fixed	3/Nov/17
	TIS-64	A demo bug	Kevin Campbell	Kevin Campbell	⬆	CLOSED	Done	0/Dec/17
	TIS-67	Developer Toolbox does not display by default	Jennifer Evans	Jennifer Evans	⬆	CODE REVIEW	Unresolved	5/Dec/17
	TIS-69	Add a String anonymizer to TextUtils	Max Taylor	Mitch Davis	⬆	CLOSED	Fixed	9/Dec/17
	TIS-73	Fix audio in video chat	Alana Grant	Admin Istrator	⬆	CLOSED	Unresolved	7/Jan/18

1-5 of 5

Development

UNDER REVIEW

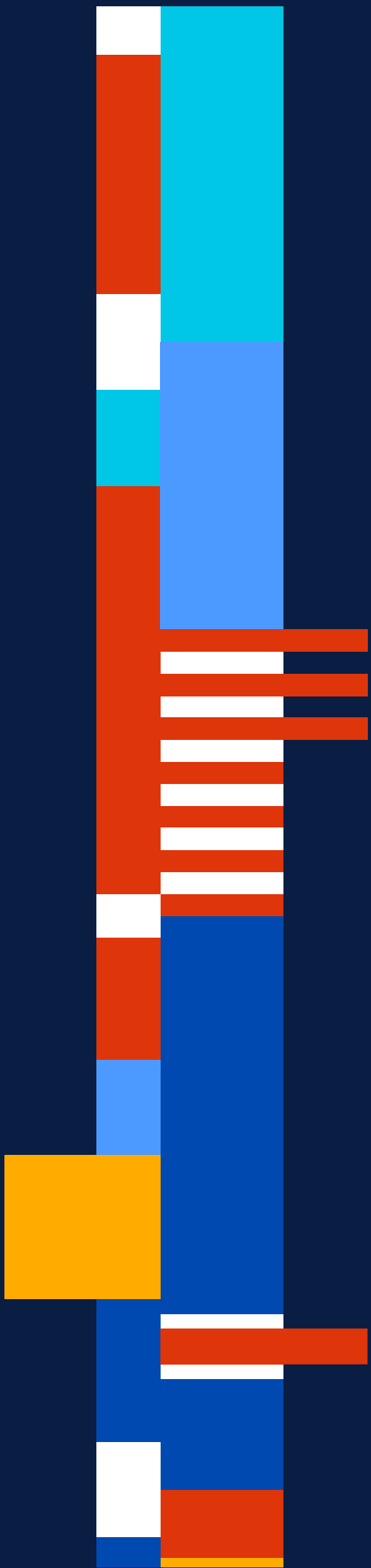
5 commits ✓

UNDER REVIEW ✓

MERGED ✓

UNDER REVIEW

Confluence Server Search revamp



Confluence

Spaces

People

Questions

Calendars

Pages

People central

Created by Hasnae Rehioui, last modified on Feb 28, 2017

Filter by

Space

Contributor

Content type

Date

Add a filter

☐ Recently visited

benefits in: space

141 search results

Policy Central

I.T. Documentation

Confluence Server development

People and HR

How to guides

Pensions & Insured Benefits in The Netherlands

People Central | Nov 13, 2017

Pension & Insured Benefits Plan Attached the latest presentation from (our broker) about our pension plan, health...

Benefits hub

The place to learn about all your Atlassian benefits

PP: Total Rewards Benefits Strategy

Talent | Sep 29, 2017

is an approach to benefits. The challenge with the current benefits portfolio is that we are unsure if our investments create a globally...

Manage Watchers@2X.png

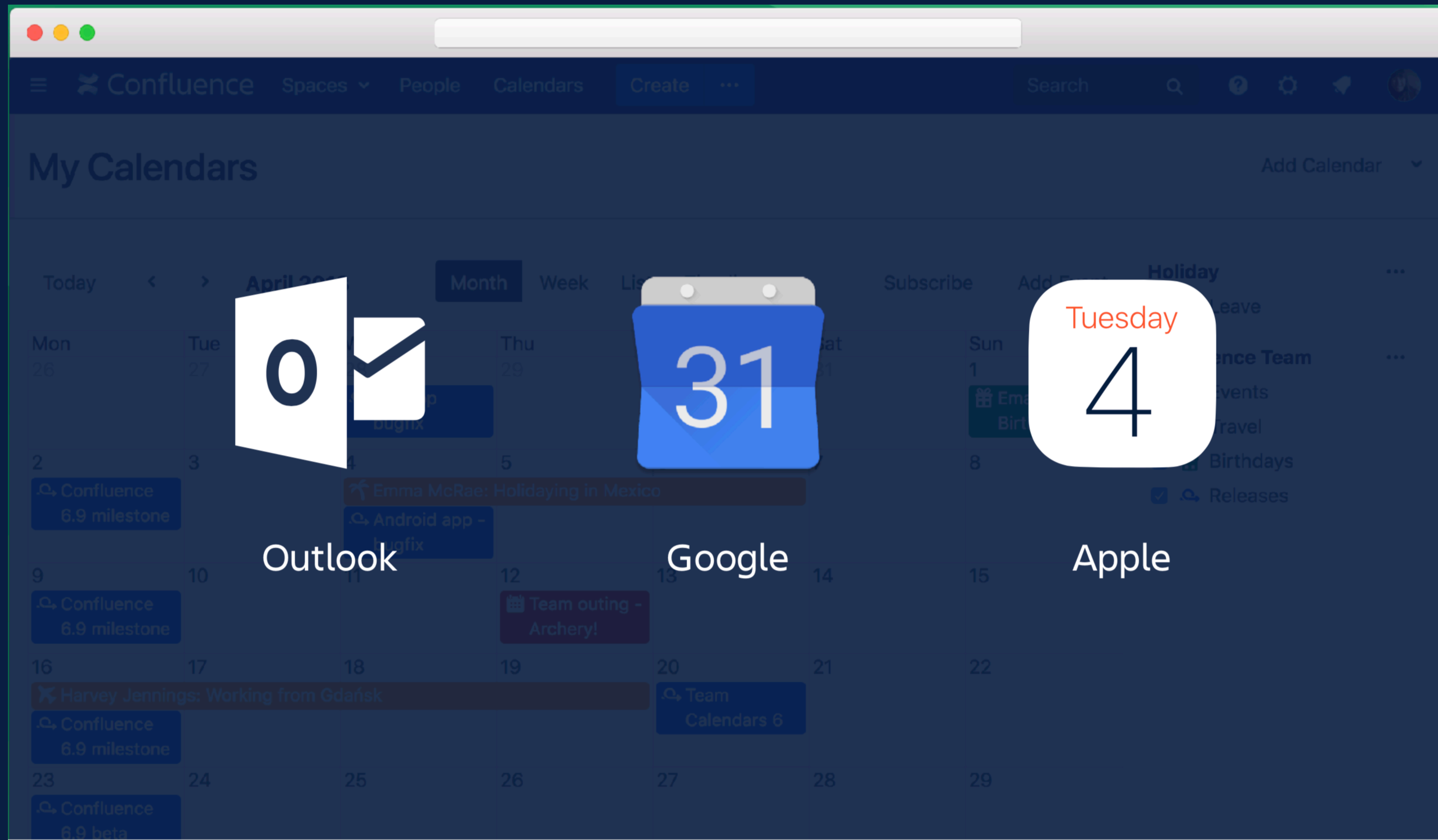
Confluence Server Enterprise / ... / User Story: Prevent user interaction | Mar 07, 2018

RE: Global Benefits and Perks

People Central | Oct 30 2017

Global Benefits and Perks Select your location below to quickly find your local benefits and perks. For all People Programs and Policies...

COMING SOON




EDITING FILE ATTACHMENTS

Pages / Michelle Mortimer's Home

Edit

Save

Editing with Excel



Ready to upload your changes?

The file was saved **less than a minute ago** in Excel.
Either upload the new version, or discard your changes to the file.

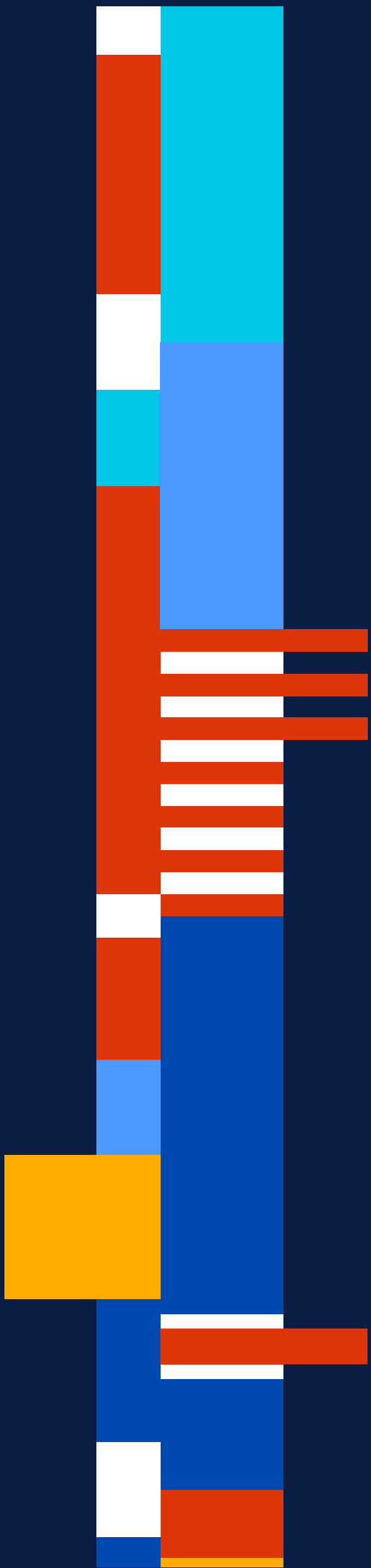
Upload

Discard

	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11
	750	200							2,000	2,000	
5	5	5							5	5	
	25.00	25.00	2						25.00	25.00	
6	0.75	0.20							2.00	2.00	
	25.75	25.20	2						27.00	27.00	
	100%	100%							5%	5%	
	100%	50%							50%	50%	
3	3	1.5							1.5	1.5	
	25	10							25	10	
6	0.75	0.10							0.05	0.05	
	25	10							25	10	
	53.75	21.60	5						51.55	21.55	
	25%	25%							25%	25%	
1	0.25	0.25							0.25	0.25	
	500										
	10	10	10	10	10	10	10	10	10	10	
	25										
	535.25	10.25	10.25	10.25	10.25	10.25	10.25	10.25	10.25	10.25	

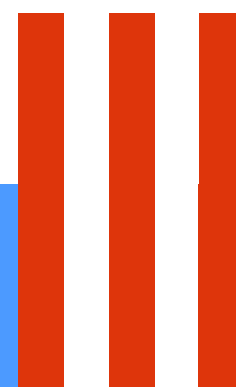


Server short notes



Server updates

- **JSD** - automated approvals; customize portals (soon)
- **Jira** - custom fields optimizer; shared filters/dashboards; customize email notifications (soon)
- **Bitbucket** - new diagnostic tool for system health
- **Crowd** - Delegate management of groups (soon)



Jira

Dashboards

Projects

Issues

Boards

Portfolio

Assets

Insight

Create

Search

Project settings

Summary

Details

Re-index project

Delete project

Request type

Customer portal

Portal settings

Email request

Customer request

Satisfaction

Knowledge base

SLAs

Automation

Issue types

Change

Incident

Problem

Service Request

Service Request with Appr...

Sub-task

Auto-approve standard changes

Options

Delete

After a standard change is created, this rule transitions the change through approval based on pre

and changes the stat

izing this rule

WHEN

Issue created

IF

Issue matches
issuetype = <\$30

THEN

Transition issue
Approve

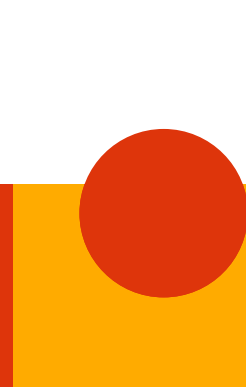
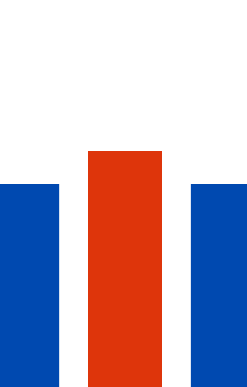
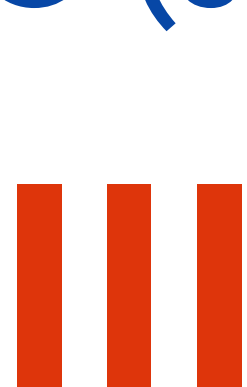
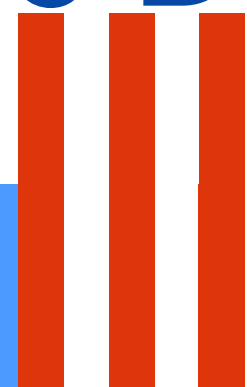
Add comment
auto-approval

Data Center updates



Data Center updates

- **Project archiving** - remove projects in 2 clicks
- **Performance increase** - Jira up to 25% after archiving;
Confluence 30% decrease in server operations time
- **Data Center Approved Apps** - worked with vendors to ensure stability and performance
- **Confluence** - read-only mode
- **Bitbucket Data Center migration tool** - import from multiple Server to one DC (soon)



OpsGenie and Jira Ops

ANNOUNCING





pagerduty (x) matters

Jira Software

Confluence

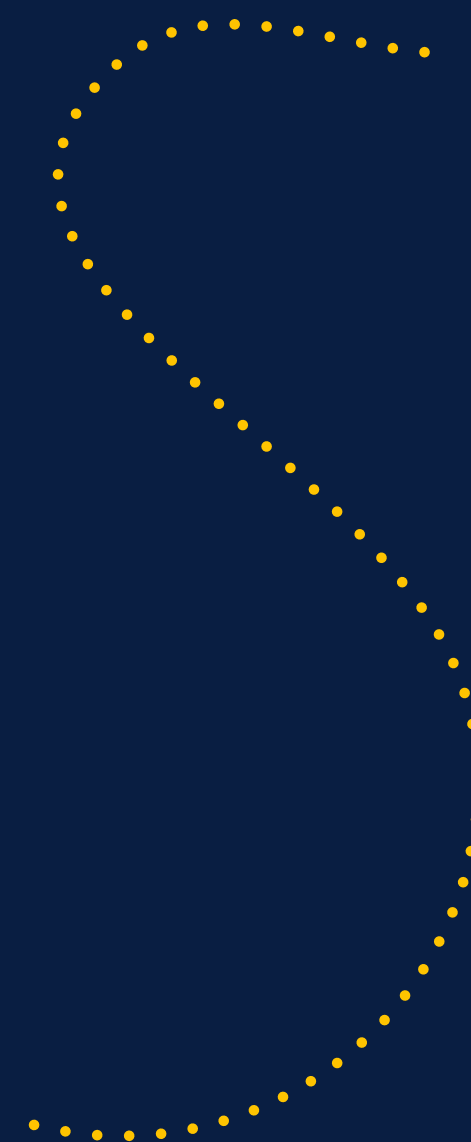
Statuspage

Jira Service Desk

zendesk

slack

zoom



Incident impact

Quickly learn about what's affected and what the impact is.

Status details

Easily see the status, severity level, and duration of the incident.

Know who's responding

Know who the current incident manager and technical lead are. Find the associated Slack Channel.

Timeline of key events

See the important response activities in real-time.



Incidents
Ops project



Get started



Open incidents

1



All incidents



Postmortems



Reports



Project settings



Give feedback

INC-342

Streaming video player failure



Impact on customers

Our streaming video player is failing to load for all customers.

Root cause

A bug in connection pool handling led to dropped connections, combined with lack of visibility into connection state.

Timeline

All updates



Add an update



18:01 (UTC +8)

Statuspage set to Investigating by Andy Kim

We're investigating a service disruption with our streaming video player. Our Streaming Service team is working to identify the root cause and implement a solution.



17:50

Andy Kim **INCIDENT MANAGER**

Database load looks fine on my side. Will start reviewing error trackers.



17:49

Cassie Owens via Slack

I took a closer look at our monitoring and verified. Checking logs now.



17:48

Mitch Davis raised incident INC-342



Status

Fixing

Time open

0 h 51 m

Severity level

2 - Major

Incident manager

Andy Kim

Technical lead

Mitch Davis

Slack channel

#inc-342

Statuspage

Investigating

46 MINS AGO

OpsGenie

5 notified, 1 unacknowledged

Support tickets

234

Affected services

Video player

Labels

help-wanted

features

Reporter

Cassie Owens

Built-in integrations with the web's most popular incident tools



Slack



Statuspage



OpsGenie



PagerDuty



xMatters



MONITORING TOOLS



ALERTS



OpsGenie

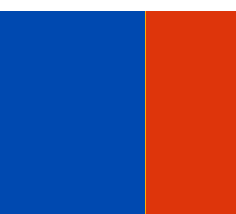
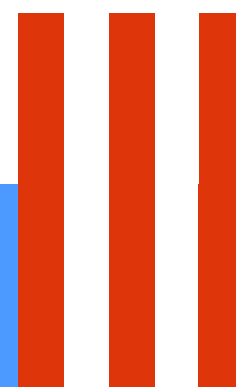
Routing rules

Escalations

On Call

Jira Ops

- **Incident Command Center to handle:**
 - Alert and escalate to others
 - Real-time chat
 - Incident communication
 - Customer service
 - Postmortem and tracking post-incident tasks



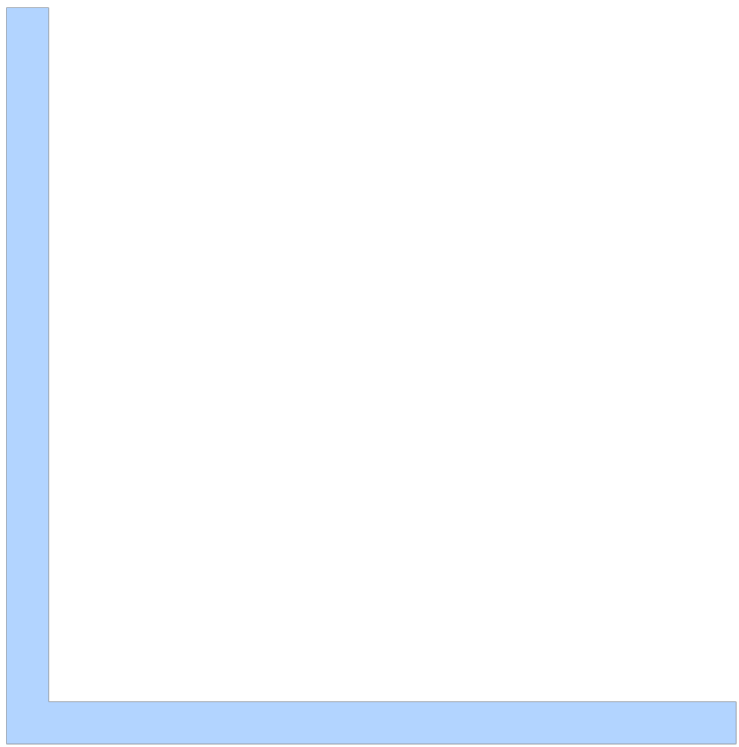
Jira Ops

- Cloud only
- Free until early 2019
- Atlassian incident handbook
- See 2 min product demo





Thanks!



▲ ATlassian User Groups



YouTube

**Thanks a lot and
see you soon
7th November!**



Community

